

Comprehensive Bibliography

- (1966). The Merck Manual of Diagnosis and Therapy. West Point, PA, Merck Sharp & Dohme Research Laboratories.
- (1999). "Subcommittee on National Triage Scale." A Uniform Triage Scale in Emergency Medicine.
- (1999). Defending America's Safety Net. Dallas, Texas, American College of Emergency Physicians.
- (1999). DOC-umentation Course. San Francisco, CA.
- (1999, May). Kirenko, Willi.
- (2001). New Oxford American Dictionary, Oxford University Press, USA.
- (2003). "Report puts spotlight on inpatient holds: the No. 1 reason for ED overcrowding." ED Management **15**(6): 61-72.
- (2003). Costs of Intimate Partner Violence Against Women in the United States.
- (2003). Webster's New Millennium™ Dictionary of English, Preview Edition, Lexico Publishing Group LLC.
- (2005). "Assaults against ED nurses are largely unreported: Act now to prevent violence." ED Nursing Thomson American Health Consultants **8**(8): 85-87.
- (2007). "EMTALA regulations: updated for current language." Retrieved January 7, 2007, from <http://www.medlaw.com/healthlaw/EMTALA/regulations-update.shtml>.
- (2007). "EMTALA: court interprets US regulations re timing of triage, insurance-status inquiries." Legal Eagle Eye Newsletter for the Nursing Profession **15**(1): 2.
- (2007). "Hospital CoP changes affect EMTALA compliance." Hospital Case Management **15**(4): 57-58.
- 290 U.S. App. D.C.31 (1991). Gatewood v. Washington Healthcare Corp. **35**(7): 54-55.
- Acello, B. (2000). "Meeting JCAHO Standards for Pain Control." Nursing2000 **30**(3): 52-54.
- Adamow, S., E. James, et al. (2005). "Jobwatch 2005 Salary Survey." Advance for Nurses **7**(4): 7-12.
- Adams County Memorial, H.
- Advisory Commission on Consumer, P. and I. Quality in the Health Care (1997). Consumer Bill of Rights and Responsibilities - Report to the President of the United States.
- Agency for Healthcare Research and Quality. (2004). "Programs and Tools to Improve the Quality of Mental Health Services." Retrieved March 27, 2009, from <http://www.ahrq.gov/qual/menttoolria/menttoolria.htm#suicide>.
- Ahlborn En, H. C. (2006). "Timely Patient Placement: A Multi-Disciplinary Approach to Patient Safety." Annals of Emergency Medicine **48**(4): Supplement - 4-5.
- Alban, A., M. Coburn, et al. (1999). "Addressing the emergency nursing staffing shortage: Implementing an internship using a nursing school instructor model." Journal of Emergency Nursing **25**(6): 509-513.
- Alexander, G. (2002). "Let's get busy diversifying!" Nursing Management: 16.
- Alexander, M. (2001). "Violence in the Emergency Department: A Firsthand Account." Journal of Emergency Nursing **27**(3): 279-285.
- Alexander, M. H. (2003). "How to Protect Your "Coconut" A Safety Demonstration on the Importance of Wearing a Ski Helmet." Journal of Emergency Nursing **29**(5): 461-462.
- Allen, E. (1999). "After the examination: Tracking sexual assault cases through the legal system." Journal of Emergency Nursing **25**(6): 569-571.
- Allen, R. H. and A. B. Goldberg (2007). "Emergency Contraception: A Clinical Review." Clinical Obstetrics and Gynecology **50**(4): 927-936.
- Amella, E. (2004). "Presentation of Illness in Older Adults." American Journal of Nursing **104**(10): 40-52.
- American Academy of, P. (2000). Pediatric Education for Prehospital Professionals. Sudbury, MA, Jones and Bartlett.
- American Academy of, P. and S. The American Pain (2001). "The Assessment and Management of Acute Pain in Infants, Children and Adolescents." Pediatrics **108**(3): 793-797.
- American Association of Critical-Care Nurses. (2009). "Critical Care Newsline." February 26, 2009. Retrieved March 6, 2009, from <http://classic.aacn.org/intranet/mk/eNewsltr.nsf/46235682437e4e7588257481005e2953/c2e40791d2f45f158825756800809fcf?OpenDocument>.

- American College of Emergency Physicians (2002). "Acute Coronary Syndrome." FORESIGHT Risk Management for Emergency Physicians **54**.
- American College of Emergency Physicians (2006). "Clinical Policy: Critical Issue in the Diagnosis and Management of the Adult Psychiatric Patient in the Emergency Department." Annals of Emergency Medicine **47**(1): 79-99.
- American College of Emergency Physicians (2006). "EMTALA and On-call Responsibility for Emergency Department Patients." Annals of Emergency Medicine **48**(4): 486-487.
- American College of Emergency Physicians Task Force. (2008). "Emergency Department Crowding: High Impact Solutions." Retrieved February 11, 2009, from <http://www.acep.org/practres.aspx?id=32050>
- American College of Emergency, P. "Medical Records."
- American College of Emergency, P. (1999). "A uniform triage scale in emergency medicine [information paper]."
- American College of Emergency, P. (1999). "Subcommittee on Essential Medical Record Elements." Emergency Department Medical Record Elements.
- American College of Emergency, P. (2002). "Crowding Resources Task Force." Responding to Emergency Department Crowding: A Guidebook for Chapters.
- American College of Emergency, P. (2002). Guidance Document for Hospitals: Overcrowding/Emergency Preparedness Hospital obligations & Responsibilities.
- American College of Surgeons (2003). "Orchestrating the Initial Care of the Trauma Patient".
- American Health, C. (2000). "Acute myocardial infarction guidelines: Update the way you treat patients." ED Nursing **3**(6): 65-68.
- American Health, C. (2002). "New cardiac guidelines will impact your care: How will your practice change?" ED Nursing **5**(10): 129-132.
- American Health, C. (2002). "Ready for HIPAA? Take steps to protect patient privacy before it's too late." ED Management **14**(8): 85-88.
- American Health, C. (2002). Trauma Reports **3**(4).
- American Health, C. (2003). "Are you ready for a 5-level triage scale? Be prepared: Most EDs will switch soon." ED Nursing **6**(3): 29-31.
- American Health, C. (2003). "Pediatric psychiatric cases are coming in record numbers: Don't risk tragedy." ED Nursing **6**(8): 89-91.
- American Health, C. (2004). "Is your care of children with fever outdated? Don't miss warning signs." ED Nursing **7**(6).
- American Heart, A. (2002). Pediatric Advanced Life Support Provider Manual, Aha.
- American Hospital, A. (2002). "Emergency Department overload: A growing crisis." Medical Benefits **19**(10): 8.
- American Journal of Nursing **105**(9): 22.
- American Pain Society (1999). Principles of Analgesic Use in the Treatment of Acute Pain and Cancer Pain (4th Edition). Glenview, IL, American Pain Society.
- Anderson, M., P. Sullivan, et al. (1998). "JCAHO and Patient confidentiality re: Patient Flow Boards." Journal of Emergency Nursing **24**(2): 179.
- Angelini, D. (2003). "Obstetric Triage Revisited: Update on Non-Obstetric Surgical Conditions in Pregnancy." Journal of Midwifery Womens Health **48**(2): 111-118.
- Angelini, D. and L. Mahlmeister (2005). "Liability in Triage: Management of EMTALA Regulations and Common Obstetric Risks." Midwifery Women's Health **50**(6): 472-478.
- Anonymous (1998). "Hospital Focus: Patient Satisfaction: These novel strategies decrease ED delays." Rn **61**(9): 24bb; 24dd; 24ff-gg.
- Anonymous (1998). "Observation unit saves \$567/patient." Cost Management in Cardiac Care **3**(2): 20-21.
- Anonymous (1999). "EMTALA compliance means strict rules." Healthcare Risk Management **21**(2): 20-21.
- Anonymous (1999). "Examine your emergency department, stat! ED is key to hospital reputation." Healthcare Benchmarks **6**(2): 13-15.
- Anonymous (1999). "Feds offer advice for EMTALA compliance." Healthcare Benchmarks **6**(2): 19-20.

- Anonymous (2000). "Eliminating triage a very bad idea [Letters to the Editor]." Journal of Emergency Nursing **26**(3): 206.
- Anonymous (2001). "Canadian Paediatric Triage and Acuity Scale: Implementation Guidelines for Emergency Departments." Canadian Journal of Emergency Medicine **3**.
- Anonymous (2002). "CMS say Overcrowding is Causing EMTALA Violations." Acep.
- Anonymous (2003). "Pediatric Psychiatric cases are coming in record numbers; Don't risk tragedy." ED Nursing **6**(8): cover.
- Anonymous (2003). Simple Triage and Rapid Treatment (S.T.A.R.T.). Cert. Los Angeles.
- Anonymous (2004). "Ethical Issues." American Journal of Nursing **104**(11): 35-37.
- Anonymous. (2003, October 23). "Insured Patients use of ERs Increasing." from The Associated Press.
- Anonymous. (2003, September 30). "Number of Uninsured Up 2 Years in a Row." from The Associated Press.
- Armstrong, J. (2002). "Chemical Warfare." Rn **65**(4): 32-40.
- Armstrong, R. M. D. (1997). "When drugs are used for rape." Journal of Emergency Nursing **23**(4): 378.
- Arslanian-Engoren, C. (2000). "Gender and age bias in triage decisions." Journal of Emergency Nursing **26**: 117-124.
- Artz, M. (2006). "The Politics of Caring." American Journal of Nursing **106**(9): 91.
- Asaeda, G., L. Matallana, et al. (2001). "Chest pressure discomfort & pain." Journal of Emergency Medical Services **26**(4): 26-29.
- Asch, S., B. Leake, et al. (1998). "Tuberculosis in Homeless Patients: Potential for Case Finding in Public Emergency Departments." Annals of Emergency Medicine **32**(2): 144-147.
- Asplin, B. (2001). "Undertriage, Overtriage, or No Triage? In Search of the Unnecessary Emergency Department Visit (Editorial)." Annals of Emergency Medicine **38**(3): 282-285.
- Asselin, M. E. and H. A. Cullen (2002). "A new Beat for BLS and ACLS Guidelines." Nursing Management **33**(2): 31-38.
- Atack, L., D. McLean, et al. (2004). "Preparing ED Nurses to Use the Canadian Triage and Acuity Scale With Web-based Learning." Journal of Emergency Nursing **30**(3): 273-274.
- Atassi, K. and M. Harris (2000). "Subarachnoid hemorrhage." Nursing2000 **30**(1): 33.
- Atencio, B., J. Cohen, et al. (2003). "Nurse Retention: Is it Worth It?" Nurs Econ **21**(6): 262-268, 299.
- Augsburger, M., S. Frew, et al. (2005). "Do patients leave with life-threatening conditions?" ED Nursing Thomson American Health Consultants **8**(8): 93-94.
- Austin, S. (2006). ""Ladies & gentlemen of the jury, I present... the nursing documentation." Nursing2006 **36**(1): 56-62.
- Australian College for Emergency, M. (1997). The National Triage Scale: A User Manual. Australia.
- Avitzour, M. and et al. (2004). "A Multicasualty Event: Out-of-hospital and In-hospital Organizational Aspects." Academy of Emergency Medicine **11**(10): 1102-1104.
- Bacaner, N., T. Kinney, et al. (2002). "The Relationship among Depressive and Alcoholic Symptoms and Aggressive Behavior in Adult Male Emergency Department Patients." Academic Emergency Medicine **9**(2): 120-129.
- Badiola, A., I. Ventura, et al. (1999). "Validation of the Ottawa ankle rules for the efficient utilization of radiographies in acute lesions of the ankle." Aten Primaria **24**(4): 203-208.
- Baez, A., P. Lane, et al. (2001). "Trauma triage criteria system compliance for victims of motor vehicle crashes." Annu Proc Assoc Adv Automot Med **45**: 269-84.
- Bagwell, S. and R. Seupai (2006). "Images in Emergency Medicine." Annals of Emergency Medicine **48**(5): 633,639.
- Bailey, B., S. Bergeron, et al. (2007). "Comparison of four pain scales in children with acute abdominal pain in a pediatric emergency department." Annals of Emergency Medicine **50**(4): 379-383.
- Ball, B. F. N. M. R. (2005). Violence and Security Issues. Triage Nursing Secrets. P. H. R. Zimmerman. St. Louis, MO, Elsevier: Chapter 69.
- Ballard, D., R. Derlet, et al. (2006). "EMTALA, two decades later: a descriptive review of fiscal year 2000 violations." American Journal of Emergency Medicine **24**(2): 197-205.
- Baltimore, J. (2006). "Nurse collegiality: Fact or fiction?" Nursing Management **37**(5): 28-36.

- Barach, J. A. and M. J. Ferguson (2000). "Beyond Behaviorism: On the Automaticity of Higher Mental Processes." Psychological Bulletin **126**(6): 925-945.
- Baren, J. and E. Alpern (2004). Emergency Medicine Pearls. Philadelphia, Hanley & Belfus.
- Barker, E. and M. F. Saulino (2002). "First-ever guidelines for spinal cord injuries." Rn **65**(10): 33-37.
- Baron, M. L. (2002). "Crohn Disease in Children." American Journal of Nursing **102**(10): 26-35.
- Bartolini, B., R. Klasco, et al. (2002). "Learn how bioterrorism bill will affect your ED." ED Management: 92.
- Bazancik, L., P. Napolitano, et al. (2002). "Facilitating Treatment in Patients with Stroke or Chest Pain Through a Dedicated ED Chest Pain/Stroke Unit." Journal of Emergency Nursing **28**(4): 304-309.
- Bechtel, K., E. Ryan, et al. (2008). "Impact of Sexual Assault Nurse Examiners on the evaluation of sexual assault in a pediatric emergency department." Pediatric Emergency Care **24**: 7.
- Beckstrand, L. and E. K. Sanders (2002). "A Young Girl With Missile Trauma Near the Eye." Journal of Emergency Nursing **28**(3): 267-269.
- Beckstrand, R. and E. K. Sanders (2003). "A 39-year-old Man With Left Shoulder Pain: Comparing the 3- and 5- point Triage Scales." Journal of Emergency Nursing **29**(4): 387-389.
- Beese, B. (2004). "Hidden Danger: Aortic Aneurysms & Dissections." Nursing2004 **34**(2): 36-42.
- Bellini, R. and Brennen (2000). "Zero waiting room time does not work when patients outnumber beds; Reply [Letters to the Editor]." Journal of Emergency Nursing **26**(5): 405, 409.
- Bender, K. and F. E. Thompson (2003). "West Nile Virus: A Growing Challenge." American Journal of Nursing **103**(6): 32-40.
- Benner, P. (1984). From Novice to Expert: Excellence and Power in Clinical Nursing Practice. Menlo Park, CA, Addison-Wesley.
- Berche, P. (2001). "The threat of smallpox and bioterrorism." Trends Microbiology **9**(1): 15-18.
- Berg, A. (2002). "Screening for Depression: Recommendations and Rationale." American Journal of Nursing **102**(7): 77-80.
- Berger, P. and M. Gillespey (2002). "Potential for risk reduction through ISO 9000-based redesign of emergency triage." ASHRM Journal: 15-21.
- Bergeron, S., S. Gouin, et al. (2004). "Agreement among pediatric health care professionals with the pediatric Canadian triage and acuity scale guidelines." Pediatric Emergency Care **20**(8): 514-518.
- Berlin, B. (1998). "Music therapy with children during invasive procedures; Our emergency department's experience." Journal of Emergency Nursing **24**(6): 607-608.
- Berlinger, J. (2001). "Domestic Violence: How you can make a difference." Nursing2001 **31**(8): 58-64.
- Berlinger, J. (2004). "Taking an intimate look at domestic violence." Nursing2004 **34**(10): 42-46.
- Bernardo, L. and D. Lesniak (2003). Ethical and Legal issues. Core Curriculum for Pediatric Emergency Nursing. L. Bernardo and D. Ojanen. Boston, Jones and Bartlett.
- Bernardo, L. and M. Bove (1993). Pediatric Emergency Nursing Procedures. Boston, MA, Jones and Bartlett.
- Bernardo, L. and P. Kapsar (2003). "Pediatric Implications in Bioterrorism: Education for Healthcare Providers." Disaster Management & Response **1**(2): 52-53.
- Bernardo, L., D. Thomas, et al. (2003). Core Curriculum for Pediatric Emergency Nursing. Sudbury, MA, Jones & Bartlett.
- Bernardo, L., R. Henker, et al. (1999). "Temperature measurement in pediatric trauma patients: A comparison of thermometry and measurement routes." Journal of Emergency Nursing **25**(4): 327-329.
- Beveridge, R. (1995). "Emergency Medicine: A Canadian Perspective." Annals of Emergency Medicine **26**(4): 504-507.
- Beveridge, R. (1998). "The Canadian Triage and Acuity Scale: A New and Critical Element in Health Care Reform." Journal of Emergency Medicine **16**(3): 507-511.
- Beveridge, R., B. Clarke, et al. (1998). "Implementation Guidelines for The Canadian Emergency Department Triage & Acuity Scale (CTAS)." Canadian Journal of Emergency Medicine.
- Beveridge, R., B. Clarke, et al. (1999). "Canadian Emergency Department Triage and Acuity Scale." Canadian Journal of Emergency Medicine **1**(3 (suppl)): S1-S24.

- Beveridge, R., J. Ducharme, et al. (1999). "Reliability of the Canadian Emergency Department Triage and Acuity Scale: Interrater agreement." Annals of Emergency Medicine **34**(2): 155-159.
- Bijur, P. E., C. T. Latimer, et al. (2003). "Validation of a verbally administered numerical scale for acute pain in the emergency department." Academic Emergency Medicine **10**(4): 390-392.
- Bilitski, M. (2003). "My road to recovery." Rn **66**(10): 49-51.
- Bines, A. and J. Paice (2005). "Are your pain management skills up-to-date?" Nursing2005 **35**(1): 36-37.
- Bitterman, R. (1997). "Gender and age bias in triage decisions." Journal of Emergency Nursing **26**: 117-124.
- Bitterman, R. (1997). "What is an Appropriate Medical Screening Examination Under COBRA?" ED Legal Letter **8**(4): 35-44.
- Bitterman, R. (1998). "Blood Alcohols, Labs and Minor Treatments in the ED: Is a Medical Screening Exam Required by EMTALA?" ACEP News.
- Black, A., S. LaDuke, et al. (2003). "Report every case of suspected child abuse - or face criminal charges." ED Nursing **6**(7): 77-79.
- Blank, F. and M. Keyes (2000). "Thrombolytic therapy for patients with acute stroke in the ED setting." Journal of Emergency Nursing **26**(1): 24 -30.
- Blank, F., J. Santoro, et al. (2000). "Follow-up Program: An Essential component of ED Care." Journal of Emergency Nursing **28**(3): 223-228.
- Blank, F., M. Keyes, et al. (2004). "A Humane ED Seclusion/Restraint: Legal Requirements, a New Policy, Procedure, "Psychiatric Advocate" Role." Journal of Emergency Nursing **30**(1): 42-46.
- Blank, F., S. Doe, et al. (1998). "Development of an ED teaching program aimed at reducing prehospital delays for patients with chest pain." Journal of Emergency Nursing **24**(4): 316-319.
- Blank-Reid, C. (2004). "Abdominal traum." Nursing2004 **34**(9): 36-42.
- Blank-Reid, C. and T. Santora (2003). "Developing and Implementing a Surgical Response and Physician Triage Team." Disaster Management & Response **1**(2): 41-45.
- Blazys, D. (1999). "Reminders at Triage regarding allergies; Tips for Hydrating children; Taking better care of Elderly Patients. (Clinical Nurses Forum)." Journal of Emergency Nursing **25**(2): 125-126.
- Bleich, M. and et al. (2003). "Analysis of the Nursing Workforce Crisis: A Call to Action." American Journal of Nursing **103**(4): 66-74.
- Blomkalns, A. and W. Gibler (2001). "Markers and the initial triage and treatment of patients with chest pain." Cardiovascular Toxicology **1**(2): 111-115.
- Blunt, E. (1998). "Role and productivity of nurse practitioners in one urban emergency department." Journal of Emergency Nursing **24**(3): 234-239.
- Boatright, J. (2003). "New Urgency for Rapid Transport of Patients With Stroke to Appropriate Hospitals." Journal of Emergency Nursing **29**(4): 344-346.
- Boatright, J. (2004). "Emergency Medical Service." Journal of Emergency Nursing **30**(3): 253-256.
- Boger, E. (2003). "Electronic Tracking Board Reduces ED Patient Length of Stay at Indiana Hospital." Journal of Emergency Nursing **29**(1): 39-43.
- Bolton, L., J. Robinson, et al. (2006). "Factors That Correlate with Patients Leaving an Emergency Department Without Being Seen." Annals of Emergency Medicine **48**(4): Supplement - 108.
- Bonalumi, N. (2003, June). "Bedside Registration."
- Bond, T. S. S. and M. Peters (1999). "Analysis of chronic emergency department use." Nursing Economics **17**(4): 207-212.
- Bonifazi, W. (2004). "Defusing ED Violence - How to Make Your Unit Safer." ednurses 2004 Specialty Guide: 38-41.
- Bonner, G. and S. McLaughlin (2007). "The psychological impact of aggression on nursing staff." British Journal of Nursing **18**(13): 810-814.
- Bonner, S. (1997). "The Cordless ED: Wireless Phones Can Improve Communication." ED Management.
- Bossart, P., D. Fosnocht, et al. (2007). "Changes in heart rate do not correlate with changes in pain intensity in emergency department patients." The Journal of Emergency Medicine **32**(1): 19-22.
- Bowen, A. (2002). "A Cluster of Children With Lyme Meningitis Present to One Emergency Department in a Boston Suburb." Journal of Emergency Nursing **28**(4): 355-357.

- Bowen, A. (2003). "Second Impact Syndrome: A Rare, Catastrophic, Preventable Complication of Concussion in Young Athletes." Journal of Emergency Nursing **29**(3): 287-289.
- Boyd, M. (2001). Acute Care of the Agitated, Sometimes Violent Patient: Evolving Practices, Guidelines, and Ethical Considerations for the Emergency Nurse, Emergency Nurses Association Orlando, FL, Emergency Nurses Association 2001 Scientific Assembly.
- Bradley, J. and M. Berg (1990). Communication in the Nursing Context, C. T. Appleton & Lang.
- Bradley, T. "Beyond Bedlam, Uninsured and Overflowing, Psychiatric Emergency Rooms Plow On."
- Brandeis, U. (2002). Utilization and Overcrowding of Hospital Emergency Departments.
- Brengelmann, G. (1987). Man in Stressful Environments: Thermal and Work Physiology. Springfield, IL, Charles Thomas.
- Brennan, J. A., D. M. Allin, et al. (2000). "Guidelines for ambulance diversion." Annals of Emergency Medicine **36**(4): 376-377.
- Brewer, T. (2003). "Are You Paying Attention." American Journal of Nursing **103**(7): 58-63.
- Brewster, L., L. Rudell, et al. (2001). "Emergency Room Diversions: A Symptom of Hospitals Under Stress." Center for Studying Health System Change **38**.
- Brice, J. and et al. (2003). "Management of the Violent Patient." Prehospital Emergency Care **7**(1): 48-55.
- Brice, M. (2004). "Care Plans for Patients With Frequent ED Visits for Such Chief Complaints as Back Pain, Migraine, and Abdominal Pain." Journal of Emergency Nursing **30**(2): 150-153.
- Bridy, M. A. (2001). "The Importance of Quickly Initiating Antibiotic Therapy in a 20-year-old Man with Bacterial Meningitis." Journal of Emergency Nursing **27**(5): 437-439.
- Brillman, J., D. Doezema, et al. (1996). "Triage: Limitations in Predicting Need for Emergency Care and Hospital Admission." Annals of Emergency Medicine **27**(4): 493-499.
- Brillman, J., D. Doezema, et al. (1996). "Triage: Limitations in Predicting Need for Emergent Care and Hospital Admission." Annals of Emergency Medicine **27**(4): 493 - 499.
- Brillman, J., D. Doezema, et al. (1997). "Does a Physician Visual Assessment Change Triage?" American Journal of Emergency Medicine **15**(1): 29-32.
- Brillman, J., D. Tandberg, et al. (1996). "Triage: Limitations and Opportunities [Correspondence Section]." Annals of Emergency Medicine **28**(3): 372-374.
- Broderick, M. (2004). "Pediatric Poisoning." Rn **67**(9): 37-43.
- Broering-Ramey, B. (1993). "Acute ethylene glycol poisoning." Journal of Emergency Nursing **19**: 19, 86-88.
- Brooks, M., K. Eberhart, et al. (2005). "Are patients with life-threatening conditions in your waiting room?" ED Nursing Thomson American Health Consultants **8**(10): 109-111.
- Brown, J. (2004). "Providing Emergency Care During a Power Outage: August 2003." Disaster Management & Response **2**(1): 20-23.
- Brown, J., G. Benton, et al. (2001). Consistency of Triage in Victoria's Education and Quality Report.
- Bruce, T., J. Bowman, et al. (1998). "Factors that Influence Patient Satisfaction in the Emergency Department." Journal of Nursing Care Quality **13**(2): 31-37.
- Bry, K., B. Stettner, et al. (2006). "Patient Safety Through the Eyes of Your Peers." Nursing Management **37**(6): 20-24.
- Brymer, C., P. Cavanagh, et al. (2001). "The Effect of a Geriatric Education Program on Emergency Nurses." Journal of Emergency Nursing **27**(1): 27-32.
- Bucheli, B. and B. Martina (2004). "Reduced length of stay in medical emergency department patients: a prospective controlled study on emergency physician staffing." European Journal of Emergency Medicine **11**(1): 29-34.
- Budassi, S. (1999). "Looking Back." Journal of Emergency Nursing **25**(6): 439-440.
- Bukata, W. R. (2000). Getting Value Out of Every Swing, Pinehurst, NC.
- Bulloch, B., A. C. Plint, et al. (1999). "Validation of the Ottawa Ankle Rules in children with ankle injuries." Acad. Emerg. Med. **6**(10): 1005-1009.
- Burbank, L. "Pediatric Triage: Do You Weigh Your Patients at Triage."
- Burbulys, D. and H. Besser (1999). "Major Burn Injury and Its Emergent Management." Critical Decisions **13**(8).
- Bureau of Justice Statistics Crime Data, B. (2003). Intimate Partner Violence, 1993-2001.

- Burge, S., F. D. Schneider, et al. (2005). "Patients' Advice to Physicians About Intervening in Family conflict." Annals of Family Medicine **3**(3): 248-254.
- Burger, C. (2004). "Hypokalemia - Averting crisis with early recognition and intervention." American Journal of Nursing **104**(11): 61-65.
- Burkhardt, L. (2005). "A Click Away, Documenting Spiritual Care." Journal of Christian Nursing **22**(1): 6-13.
- Bursch, B. (2000). "Pain in Infants, Children, and Adolescents SIG: Policy Statement on Pediatric Chronic Pain." American Pain Society **10**(3).
- Burt, C. and L. McCaig (2006). Staffing, Capacity, and Ambulance Diversion in Emergency Departments: United States, 2003-04, Centers for Disease Control and Prevention, Advance Data From Vital and Health Statistics
- Cadmus, E., E. A. Van Wynen, et al. (2008). "Nurses' Skill Level and Access to Evidence-Based Practice." Journal of Nursing Administration **38**(11): 494-503.
- Cahill, D. (2002). "Ludwig Angina." American Journal of Nursing **102**(10): 43-44.
- Cain, P., R. Waldrop, et al. (1996). "Improved pediatric patient flow in a general emergency department by altering triage criteria." Academic Emergency Medicine **3**(1): 65-71.
- Caldwell, J. (2001). "Hemorrhagic Shock in Children." American Journal of Nursing: 25-30.
- Cameron, L. (1998). "Verbal Abuse: A Proactive Approach." Nursing Management **29**(8): 34-36.
- Cameron, P., D. Bradt, et al. (1996). "Emergency Medicine in Australia." Annals of Emergency Medicine **28**(3): 342-346.
- Cameron, P., M. Kennedy, et al. (1999). "The effects of bonus payments on emergency service performance in Victoria." Mja **171**: 243-246.
- Campbell, A. (2000). "Hospital management of poisoning in victims suffering from smoke inhalation." Emergency Nurse **8**(4): 12-16.
- Campbell, P., M. Dennie, et al. (2004). "Implementation of an ED Protocol for Pain Management at Triage at a Busy Level I Trauma Center." Journal of Emergency Nursing **30**(5): 431-438.
- Canada Health Infoway. (2007). "Kiosks a boon to triage nurses, ER patients." Retrieved December 29, 2007, from http://www.theglobeandmail.com/partners/free/infoway/article_kiosks.html.
- Canadian Association of Emergency Physicians. (2007). "Position Statement of Emergency Department Overcrowding." Retrieved December 27, 2007, from <http://caep.ca/CMS/{C3A68D63-AA5C-462E-9689-C17175F7C6BA}.pdf>.
- Canadian Association of Emergency Physicians. (2008). "Revisions to the Canadian Emergency Department Triage and Acuity." Retrieved March 12, 2009, from <http://www.caep.ca/template.asp?id=6211773F962E43B8AC1EAB982B36B3AD>.
- Canadian Association of Emergency, P. (2000). "Acute MI patient with stress hyperglycemia have poor outcomes."
- Carol (2002). "ED Nurse Expert Witness...For the Plaintiff." Journal of Emergency Nursing **28**(1): 82-85.
- Carolinas Poison, C. and M. Department of Emergency "Ford, M." Toxic Unknowns.
- Carr, C., F. Vesper III, et al. (2005). "In Room Registration Significantly Decreases the Rate of Departmental LWT's." Annals of Emergency Medicine **46**(3): Supplement - 39-40.
- Carriere, S. and T. Elsworth (1998). "Found down: Compartment syndrome rhabdomyolysis." Journal of Emergency Nursing **24**(3): 214-217.
- Carson, B. (1999). "Successful resuscitation of a 44-year-old man with hypothermia." Journal of Emergency Nursing **25**(5): 356-360.
- Carter III, W. P., C. A. Germann, et al. (2008). "Ophthalmic diagnoses in the ED: herpes zoster ophthalmicus." American Journal of Emergency Medicine **26**(5): 612-617.
- Cartwright, B. and P. Gillen (2002). "What's wrong with this patient?" Rn **65**(7): 37-40.
- Cassabaum, V. (2002). "The Ins and Outs of Renal Trauma." American Journal of Nursing: 4-7.
- Cassidy-Smith, T., B. Baumann, et al. (2007). "The disconfirmation paradigm: throughput times and emergency department patient satisfaction." The Journal of Emergency Medicine **32**(1): 7-13.
- Cassidy-Smith, T., B. Baumann, et al. (2007). "The disconfirmation paradigm: throughput times and emergency department patient satisfaction." The Journal of Emergency Medicine **32**(1): 7-13.

- Cassidy-Smith, T., B. Baumann, et al. (2007). "The disconfirmation paradigm: throughput times and emergency department patient satisfaction." The Journal of Emergency Medicine **32**(1): 7-13.
- Castledine, G. (2001). "Case 41: Telephone triage. Practice nurse who accepted the responsibility of telephone triage." British Journal of Nursing **10**(2): 73.
- Catlette, M. (2005). "A Descriptive Study of the Perceptions of Workplace Violence and Safety Strategies of Nurses Working in Level I Trauma Centers." Journal of Emergency Nursing **31**(6): 519-525.
- Cavouras, C. (2002). "Nurse Staffing Levels in American Hospitals: A 2001 Report." Journal of Emergency Nursing **28**(1): 40-43.
- Center for Disease, C. (1999). "Pertussis." Clinical Infectious Diseases **29**: 1239-1242.
- Centers for Disease Control and Prevention (2006). Brief Report: Update: Mumps Activity -- United States, January 1 -- October 7, 2006. MMWR., **55**: 1152-1153.
- Centers for Disease Control and Prevention. (2005). "Sexual violence: fact sheet." Retrieved December 30, 2006, from <http://www.cdc.gov/ncipc/factsheets/svfacts.htm>.
- Centers for Disease Control and Prevention. (2006). "Pertussis." Retrieved December 18, 2006, from <http://www.cdc.gov/nip/publications/pink/pert.pdf>.
- Centers for Disease Control and Prevention. (December 31, 2007). "Suicide: facts at a glance." from <http://www.cdc.gov?ncipc/dvp/Suicide/SuicideDataSheet.pdf>.
- Centers for Medicare & Medicaid Services (May 1998). Emergency Medical Treatment and Labor Act (EMTALA) Interim Guidance.
- Cerel, J., G. Currier, et al. (2006). "Consumer and family experiences in the emergency department following a suicide attempt." Journal of Psychiatric Practice **12**(6): 341-347.
- Cesar, B. (2000). "'Door to Doc' Time." Emergency Nurse.
- Chalfin, D., S. Trzeciak, et al. (2007). "Impact of delayed transfer of critically ill patients from the emergency department to the intensive care unit." Critical Care Medicine **35**(6): 1477-1483.
- Chan, T., J. Killeen, et al. (2005). "Impact of Rapid Entry and Accelerated Care at Triage on Reducing Emergency Department Patient Wait Times, Lengths of Stay and Rate of Left Without Being Seen." Annals of Emergency Medicine **46**(6): 491-497.
- Chan, T., J. Killeen, et al. (2006). "The Impact of Delayed Admissions Held in the Emergency Department on Wait Time, Patient Care Time and Length of Stay for Other Patients." Annals of Emergency Medicine **48**(4): Supplement - 5.
- Charles, P. (2001). "What I learned at ground zero." Rn **64**(12): 42-44.
- Charney, R. L., Y. Yan, et al. (2008). "Oxycodone versus codeine for triage pain in children with suspected forearm fracture." Pediatric Emergency Care **24**(9): 595-600.
- Chatham-Kent Health, A. (1999). "Kirenko, W." Medical Directives and Advanced Triage Protocol for Diagnostic X-Rays, Diagnostic Laboratory Studies, Medication Administration.
- Chavez, J. and C. Brewer (2002). "Stopping the shock slide." Rn **65**(9): 30-35.
- Cheek, D. (2003). "What's Different About Heart Disease in Women." Nursing2003 **33**(8): 36-43.
- Cherry, J. and J. Reid (2001). "Fast-tracking older people through A&E." Nursing Stand **15**(16): 42-44.
- Chinnis, A. and K. White (2000). "Challenging the dominant logic of Emergency Departments: Guidelines for chaos theory." Journal of Emergency Medicine **17**(6): 1049-1054.
- Chisholm, M. and et al. (2003). "Riding the Rave." Advance for Nurses **5**(15): 22-25.
- Choo, E. K., C. Nicholaidis, et al. (2008). "Emergency department visits prior to the diagnosis of intimate partner violence." Annals of Emergency Medicine **52**(4): S62.
- Cioffi, J. (1998). "Decision making by emergency nurses in triage assessments." Accident and Emergency Nursing **6**(4): 184-191.
- Cioffi, J. (1999). "Triage decision making: Educational strategies." Accident and Emergency Nursing **7**(2): 106-111.
- Claffey, C. (2006). "Nursing in the dark: Leadership support for night staff." Nursing Management **37**(5): 41-44.
- Clark, M. "The Assessment and Management of Acute Pain in Infants, Children, and Adolescents." American Pain Society **11**(5): 1-11.
- Clark, P., M. Drain, et al. (2003). "Addressing Patients' Emotional and Spiritual Needs." The Joint Commission Journal on Quality and Safety **29**(12).

- Clark, P., M. Drain, et al. (2003, Nov.28). "Addressing Patients' Emotional and Spiritual Needs." from <http://www.jcrinc.com/subscribers/printview.asp?durki=6045>.
- Clark, R. (1999). "Emergency Medicine - Slither and Slime." Audio-Digest **16**(10): 4.
- Clarke, D. E., A. M. Brown, et al. (2008). "Triage of suicidal patients: Sifting through the evidence." International Emergency Nursing **16**: 165-174.
- Cleary, M., R. Ashby, et al. (1994). "The future of casemix in emergency medicine and ambulatory care." The Medical Journal of Australia **161**: S30-S33.
- Clowers, T. (1996). "Wound assessment of the *Loxosceles reclusa* spider bite." Journal of Emergency Nursing **22**(4): 283-287.
- Cohen, D., N. Crawford, et al. (2001). "Effects of mandated pain scales on frequency and timeliness of analgesic administration." Academy of Emergency Medicine **8**(5): 485.
- Coleman, E. and M. Yergler (2002). "Botulism: Neurologic changes may be the first signs of this potential toxic terror." American Journal of Nursing **102**(9): 44-47.
- Coley, K. C., M. I. Saul, et al. (2009). "Economic burden of not recognizing panic disorder in the emergency department." Journal of Emergency Medicine **36**(1): 3-7.
- Colley, R. and R. Crouch (2000). "Pain assessment tools." Emergency Nurse **8**(6): 16-21.
- Cone, K. and R. Murray (2002). "Characteristics, insights, decision making, and preparation of ED triage nurses." Journal of Emergency Nursing **28**(5): 401-406.
- Considine, J., L. Ung, et al. (2001). "Clinical Decisions using the National Triage Scale; how important is postgraduate education." Accident and Emergency Nursing **9**: 101-108.
- Consolidated Omnibus Budget Reconciliation Act (COBRA) of 1986.
- Conti-O'Hare, M. (2004). "Weekly Guest Lecture." Nursing Spectrum.
- Cook, B., K. Fanta, et al. (2003). "Pediatric Cervical Spine Clearance: Implications for Nursing Practice." Journal of Emergency Nursing **29**(4): 383.
- Cooke, M. W. and S. Jinks (1999). "Does the Manchester triage system detect the critically ill?" Journal of Accident and Emergency Medicine **16**(3): 179-181.
- Cooke, M., S. Wilson, et al. (2000). "Public understanding of medical terminology: Non-English speakers may not receive optimal care." Journal of Accident and Emergency Medicine **17**(2): 119-121.
- Cooke, T., D. Watt, et al. (2006). "Patient expectations of emergency department care phase 11 - a cross sectional survey." Canadian Journal of Emergency Medicine **8**(3): 148-157.
- Cooper, R., D. Schriger, et al. (2002). "Effect of vital signs on triage decisions." Annals of Emergency Medicine **39**(3): 223-232.
- Cordero, S. (2003). "Assessing Fetal Heart Sounds." Nursing2003 **33**(10): 54-55.
- Corona, G. (2002). "A new option for CHF patients." Rn **65**(4): 52-56.
- Corriveau, J. (2002). "Grin and Share It." Nursing2002 **32**(3): 68.
- Crane, P. and S. Schneider (2007). "The effect of a doctor in triage on Press Ganey patient satisfaction scores." Annals of Emergency Medicine **50**(3): Supplement 70.
- Criddle, L. (2006). "Outcome in the Injured Elderly: Where Do We Go From Here?" Journal of Emergency Nursing **32**(3): 234-240.
- Criddle, L., C. Bonnono, et al. (2004). "Standardizing Stroke Assessment Using the National Institutes of Health Stroke Scale." Journal of Emergency Nursing **29**(6): 541-546.
- Crouch, R., H. Woodfield, et al. (1997). "Telephone assessment and advice: A training programme." Nursing Standard **11**(47): 41-44.
- Crystal, C., S. Young, et al. (2006). "The Emergency Severity Index 5-level Triage Instrument Reliably Predicts Admission in a Community Emergency Department." Academic Emergency Medicine **13**(5): supplement - 126-127.
- Cullen, A. (2003). "The Rhode Island "Station Nightclub" Fire: Professional Revelations of an Emergency Nurse." Journal of Emergency Nursing **29**(4): 352-355.
- D'Alesandro, J. (2002). Patient Flow Management. Palm Harbor, FL, Colosum Process Consulting.
- D'Alesandro, J. and C. Wilkinson (2003). Reducing Wait Time in the Emergency Department. Palm Harbor, FL, Colosum Process Consulting LLC.
- D'Arcy, Y. (2005). "Conquering Pain; Have you tried these new techniques." Nursing2005 **35**(3): 36-42.
- Davidbizar, R. (2003). "Lighting the Path for Future Nurses." American Journal of Nursing **103**(4): 97-98.

- Davies, P. (2002). "Guarding Your Patient Against ARDS." Nursing2002 **32**(3): 36-42.
- Davis, C., D. Cobaugh, et al. (1999). "Toxicology Training of Paramedic Students in the United States." American Journal of Emergency Medicine **17**(2): 138-140.
- Davis, K. (2000). "Preventing Burnout." Family Practice Management **7**(4): 70.
- Day, M. (2003). "Epidural Hematoma." Nursing2003 **33**(8): 96.
- Day, M. (2006). "What you need to know about facial fractures." ED Insider: 4-9.
- DeFlicht, C. and S. Baxter (2007). "Verbal order rates decrease with adjustments in clinical provider order entry in the ED." Annals of Emergency Medicine **50**(3): Supplement 22.
- Degroote, N. E. and B. Pieper (1993). "Blood Glucose Monitoring at Triage." Journal of Emergency Nursing **19**(2): 131-133.
- Delet, R. (2004, September). "Triage." from eMedicine Specialties>Emergency Medicine>Managing The Emergency Department.
- Dennis S. O'Leary, M. D. (2003).
- Dennis, M. (2003). "Digital Photographs in the ED." American Journal of Nursing **103**(12): 44-46.
- Department of Health & Human Services Centers for Medicare & Medicaid Services. (2008). "Standing Orders' in Hospitals - Revisions to S&C Memoranda." Retrieved February 9, 2009, from <http://www.cms.hhs.gov/SurveyCertificationGenInfo/downloads/SCLetter09-10.pdf>
- Derksen, R. and e. al. (2007). "Specialized emergency nurses treating ankle and foot injuries: a randomized controlled trial." American Journal of Emergency Medicine **25**(2): 144-151.
- Derlet, R. (2002). "Triage and ED Overcrowding: Two Cases of Unexpected Outcome." The California Journal of Emergency Medicine **III**(1): 8-9.
- Derlet, R., D. Nishio, et al. (1992). "Triage of Patients Out of the Emergency Department: Three Year Experience." American Journal of Emergency Medicine **10**(3): 195-199.
- Despins, L., C. Kivlahan, et al. (2005). "Acute Pancreatitis." American Journal of Nursing **105**(11): 54-57.
- Dieckmann Md, R., D. Brownstein Md, et al. (2000). Pediatric Education for Prehospital Professionals. Sudbury, MA, Jones and Barlett Publishers.
- Dienemann, J., D. Trautman, et al. (1999). "Developing a domestic violence program in an inner-city academic health center emergency department: The first 3 years." Journal of Emergency Nursing **25**(2): 110-115.
- Diepenbrock, N. (1999). Quick Reference to Critical Care. Philadelphia, PA, Lippincott.
- Diesburg-Stanwood, A., J. Scott, et al. (2004). "Nonemergent ED Patients Referred to Community Resources After Medical Screening Examination: Characteristics, Medical Condition After 72 Hours and Use of Follow-up Services." Journal of Emergency Nursing **30**(4): 312-317.
- Dijk, M. and et al. (2005). "The Comfort Behavior Scale." American Journal of Nursing **105**(1): 33-37.
- Dilley, S. and P. Standen (1999). "Victorian nurses demonstrate concordance in the application of the National Triage Scale." 7.
- Dilts-Skaggs, M. and D. Proto (2005). Ease the switch to bedside registration. ED Nursing. Atlanta, GA. **8** (4): 44-46.
- Directors, A. B. o. (2001). Management of Elder Abuse and Neglect.
- Distasio, C. (2002). "Protecting Yourself from Violence in the Workplace." Nursing2002: 58-64.
- Dolan, B. (1998). "Dynamic Process of triage." Emergency Nurse **6**(4): 1.
- Dolan, B. (1999). "Honesty in what we do." Emergency Nurse **7**(4): 1.
- Dolan, K. (2002). "Suspicious Powder is Everywhere." Journal of Emergency Nursing **28**(2): 143-145.
- Domrose, C. (2002). "Mending Our Image." NurseWeek.
- Donnellan, C. (2002). "New Law Funds Nursing Role in Bioterrorism Response." American Journal of Nursing **102**(8): 23.
- Dougherty, C. (2005). "Customer Service in the Emergency Department." Advanced Emergency Nursing Journal (Formerly Topics in Emergency Medicine) **27**(4): 265-272.
- Dover, L. and J. Pfeiffer (2005). "Trusting God, Foundation for Spiritual Care." Journal of Christian Nursing **22**(1): 18-21.
- Downey, L., L. Zun, et al. (2007). "Frequency of alternative to restraints and seclusion and uses of agitation reduction techniques in the emergency department." General Hospital Psychiatry **29**: 470-474.

- Doxzon, G. and J. Howard-Ducsay (2004). "ED Overcrowding: Successful Action Plans of a Southern California Community Hospital." Journal of Emergency Nursing **30**(4): 325-329.
- Drendel, A., D. Brousseau, et al. (2006). "Pain assessment for pediatric patients in the emergency department." Pediatrics **117**(5): 1511-1518.
- Dressler, D. (2004). "Coping With Coagulation Crisis." Nursing2004 **34**(5): 58-63.
- Drosej-Travetti, B. (2003). "A Level to Live With - Quick, accurate and consistent - standardizing the U.S. triage scale." Advance for Nurses **5**(15): 19-21.
- Drumm, C., J. Bruner, et al. (2004). "Plague Comes to New York." American Journal of Nursing **104**(8): 61-64.
- Dubin, D. (1970). Rapid Interpretation of EKG's...a programmed course. Tampa, FL, C.O.V.E.R. Publishing Company.
- Duffett, K. (2005). "Emergency Care is a Patient's Right - Insured or Not." Nurseweek: 11-12.
- Duke, P. (2004). "If ER Nurses Crash, Will Patients Follow?" Newsweek: 12.
- Dulak, S. (2004). "Men's Health - Heart Disease." Rn **67**(11): 42-47.
- Dunbar, C. (2001). "Triage Nurses - Setting the Tone for the Emergency Department." Nursing Spectrum **20**(3).
- Dunbar, J. (2004). "The Rhode Island Nightclub Fire: The Story From the Perspective of an On-duty ED Nurse." Journal of Emergency Nursing **30**(5): 464-466.
- Dundas, J. (1998). "Can I Talk to a Nurse." Nursing Management **29**(12): 37-40.
- Durojaiye, L. and M. O'Meara (2002). "A study of triage of paediatric patients in Australia." Emergency Medicine **14**: 67-76.
- Early, M. (2002). "Emergency Nurses' Experience with Violence: Does it Affect Nursing Care of Battered Women." Journal of Emergency Nursing **28**(3): 199-204.
- Easter, A. (2002). "Ebola." American Journal of Nursing **102**(12): 49-52.
- Eastes, L. (2000). "Quality management survival strategies for the trauma coordinator." Journal of Emergency Nursing **26**(1): 82-84.
- Eastes, L. (2002). "The Trauma Audit Group (TAG): Oregon's 13-year Experience." Journal of Emergency Nursing **28**(4): 365-366.
- Eckle, N. and S. MacLean (2001). "Assessment of Family-centered Care Policies and Practices for Pediatric Patients in Nine US Emergency Departments." Journal of Emergency Nursing **27**(3): 238-245.
- Eckle, N., K. Haley, et al. (1998). Emergency nursing pediatric course provider manual (2nd edition). Park Ridge, IL, Ena.
- ED Management. (2007). "Survey: most ED staff victimized by violence never report incident." **19**(10): 109-111.
- Edhouse, J. and Wardrope (1996). "Do the national performance tables really indicate the performance of accident and emergency departments." Journal of Accident and Emergency Medicine: 123-126.
- Edwards, B. (1999). "What's wrong with triage?" Emergency Nurse **7**(4): 19-23.
- Ekwall, A., M. Gerdtz, et al. (2008). "The influence of patient acuity on satisfaction with emergency care: Perspectives of family, friends and carers." Journal of Clinical Nursing **17**(6): 800-809.
- Elbahlawan, L., G. Stidham, et al. (2005). "Severe Systemic Reaction of *Loxosceles reclusa* Spider Bites in a Pediatric Population." Pediatric Emergency Care **21**(3): 177-180.
- Elk, C. (1996). "MDMA (Ecstasy): Useful information for health professionals involved in drug education programs." J Drug Educ **26**(4): 349-356.
- Ellis, J. M. (1999). "Barriers to effective screening for domestic violence by Registered Nurses in the emergency department." Critical Care Nursing Quarterly **22**(1): 27-41.
- Emde, K. (2003). "MDMA (Ecstasy) in the Emergency Department." Journal of Emergency Nursing **29**(5): 440-443.
- Emde, K. and C. Rush (2001). "Suspecting Pulmonary Embolism." American Journal of Nursing, Supplement: 19-24.
- Emde, K. and H. Gross (2002). "ED patient's suicide is wake-up call: Are you putting psychiatric patients at risk?" ED Management **14**(10): 109-111.
- Emergency Nurse Association (2006). "ACEP Resolutions Address Certified Emergency Nurses and Procedural Sedation." ENA Connection **30**(10): 23.

Emergency Nurse, A. (2004). "Research Paper and Poster Summaries From the ENA 2004 Annual Meeting." Journal of Emergency Nursing **30**(5): 402-418.

Emergency Nurses Association (1997). Triage: Meeting the Challenge.

Emergency Nurses Association (1999). Standards of Emergency Nursing Practice. Park Ridge, IL, Emergency Nurses Association.

Emergency Nurses Association (2001). "Medical Evaluation of Suspected Intoxicated and Psychiatric Patients."

Emergency Nurses Association (2001). Care Of Sexual Assault Victims.

Emergency Nurses Association (2001). Course for Advanced Trauma Nursing. Des Plaines, IL, Emergency Nurse Association.

Emergency Nurses Association (2001). Family Presence Position Statement.

Emergency Nurses Association (2001). Making the Right Decision: A Triage Curriculum. (2nd ed.). Des Plaines, IL.

Emergency Nurses Association (2001). Standards of emergency nursing practice, ed 4. Des Plaines, IL, ENA.

Emergency Nurses Association (2002). Customer Service and Satisfaction in the Emergency Department.

Emergency Nurses Association (2003). Customer Service and Satisfaction in the Emergency Department.

Emergency Nurses Association (2004). Course in Advanced Trauma Nursing II: A Conceptual Approach. Park Ridge, IL, Emergency Nurse Association.

Emergency Nurses Association (2006). "Position Statement: Violence in the Emergency Care Setting."

Emergency Nurses Association (2006). Intimate Partner and Family Violence, Maltreatment, and Neglect.

Emergency Nurses Association Trauma Nurse Core Course (5th Edition). Des Plaines, IL.

Emergency Nurses Association. (2007). Emergency Nursing Core Curriculum. St. Louis, Saunders.

Emergency Nurses Association. (2007, January 7, 2008). "Emergency Nurses Association position statement: care of sexual assault and rape victims in the emergency department." from <http://www.ena.org/about/position/PDFs/D7BB8F1B2D0B4FC296F6E12926FFDB4F.pdf>.

Emergency Nurses Association. (2008). "Emergency Nurses Association White Paper: Violence in the Emergency Care Setting." Retrieved February 12, 2008, from http://www.ena.org/about/position/position/Violence_in_the_Emergency_Care_Setting_-_ENA_White_Paper.pdf

Emergency Nurses, A. (1992). Meeting the Challenge. Parkridge, IL, Ena.

Emergency Nurses, A. (1994). "Emergency Nurses Association Position Statement: Tuberculosis exposure in the emergency department." Journal of Emergency Nursing, Journal Update: 45A-6AK.

Emergency Nurses, A. (1997). Diversity In Emergency Care.

Emergency Nurses, A. (1997). Variability in Triage Acuity Systems.

Emergency Nurses, A. (1998). Resuscitative Decisions.

Emergency Nurses, A. (1999). ENPC Instructor Course Manual 2nd Edition. Park Ridge, IL.

Emergency Nurses, A. (2000). Emergency Nursing Core Curriculum (5th Edition). Philadelphia, PA, W. B. Saunders Company.

Emergency Nurses, A. (2000). Getting a GRIP on the Waves of Change.

Emergency Nurses, A. (2000). Violence in the Emergency Care Setting.

Emergency Nurses, A. (2001). Response to ACEM Policy Documents - Guidelines for Implementation of the Australian Triage Scale in Emergency Departments & The Australian Triage Scale, Ena.

Emergency Nurses, A. (2002).

Emergency Nurses, A. (2002). Access to Health Care.

Emergency Nurses, A. (2002). End of Life Care in the Emergency Department.

Emergency Nurses, A. (2002). Holding Patients in the Emergency Department. Des Plaines, IL 60016.

Emergency Nurses, A. (2002). Position Statement - Observation Unit.

Emergency Nurses, A. (2002). Weapons of Mass Destruction.

Emergency Nurses, A. (2003). "Position Statement." Domestic Violence, Maltreatment, and Neglect.

Emergency Nurses, A. (2003). Care of Older Adults in the Emergency Setting.

Emergency Nurses, A. (2003). Staffing and productivity in the emergency setting.

Emergency Nurses, A. (2004). "Emergency Nurses Association." Course in Advanced Trauma Nursing II.

- Emergency Nurses, A. (2004). ENPC Provider Manual (Third Edition). Park Ridge, IL, Emergency Nurses Association.
- Emergency Nurses, A. (2004). Making the Right Decision; A Triage Curriculum 2nd Edition. Des Plaines, IL, Emergency Nurses Association.
- Emergency Nurses, A. Domestic Violence.
- Emergency Triage Manchester Triage Group (1997). BMJ Publishing Group.
- Erdos, B. and D. Hughes (2001). "A Review of Assaults by Patients Against Staff at Psychiatric Emergency Centers." Psychiatric Services **52**(9): 1175-1177.
- Ernst, A. A., S. J. Weiss, et al. (2008). "Perpetrators of intimate partner violence use significantly more methamphetamine, cocaine and alcohol than victims: a report by victims." American Journal of Emergency Medicine **26**(5): 592-596.
- Ernst, A., S. Enright-Smith, et al. (2006). "Positive Outcomes From an Immediate and Ongoing Intervention for Children Who Witness IPV." Annals of Emergency Medicine **48**(4): Supplement 57-58
- Ervin, N. (2006). "Does Patient Satisfaction Contribute to Nursing Care Quality?" Journal of Nursing Administration **36**(3): 126-130.
- Espinosa and Kosnik (2000). Breakthrough Strategies to Reduce Emergency Department Delays and Improve Patient Satisfaction. Session A5, San Francisco, CA.
- Ethics, C., T. Schmidt, et al. (1995). "Ethics of Emergency Department Triage: SAEM Position Statement." Academic Emergency Medicine **2**(11): 990-995.
- Euerle, B. and B. Kelly (2005). "Maxillofacial Injuries: Imaging, Management, and Disposition." Trauma Reports - Thompson American Health Consultants **6**(4): 1-11.
- Facione, N. and P. Facione (2000). The California Critical Thinking Disposition Inventory and Manual. Millbrae, California, The California Academic Press.
- Facione, P. (2004). "Critical Thinking. What it is and why it counts." Retrieved November 14, 2007, from www.insightassessment.com/pdf_files/whatwhy98.pdf.
- Facione, P. A. (1998). "Critical Thinking. What it is and why it counts." from www.insightassessment.com/pdf_files/whatwhy98.pdf.
- Fagan, N. and K. Freme (2004). "Confronting Posttraumatic Stress Disorder." Nursing2004 **34**(2): 52-53.
- Fairbanks, R., A. Bisantz, et al. (2007). "Emergency department communication links and patterns." Annals of Emergency Medicine **50**(4): 396-406.
- Farrell, S., R. B. Harmon, et al. (1998). "Nursing management of acute psychotic episodes." Nurse Clin North Am **33**: 187-200.
- Fatovich, D. M. and I. G. Jacobs (2001). "NTS versus waiting time: An indicator without definition." Emergency Medicine **13**: 47-50.
- Ferguson, M. (1998). "Homeless at risk of mortality: A proactive approach to vulnerable "repeaters"." Journal of Emergency Nursing **24**(6): 546-550.
- Fernandes, C. M., P. Tanabe, et al. (2005). "Five-Level Triage: A report from the ACEP/ENA Five-Level Triage Task Force." Journal of Emergency Nursing **31**(1): 39-50.
- Fernandes, C., P. Tanabe, et al. (2005). "Emergency department triage: Why we need a research agenda." Annals of Emergency Medicine **46**(2): 204-205.
- Fernandes, C., R. Wuerz, et al. (1999). "How reliable is emergency department triage?" Annals of Emergency Medicine **34**(2): 141-147.
- Fernandes, C., S. Groth, et al. (1999). "A Uniform Triage Scale in Emergency Medicine."
- Ferri, F. (2005). Ferri's Clinical Advisor. Philadelphia, PA, Mosby.
- Ferrie, B. (2003). "Adapting to Change." Advance for Nurses **5**(15): 28-30.
- Field, M. J. and R. E. Behrman (2003). When Children Die: Improving Palliative and End-of-Life Care for Children and Their Families. Washington, DC, The National Academies Press.
- Fiesseler, F. and et al. (2004). "Can Nurses Appropriately Interpret the Ottawa Ankle Rule?" American Journal of Emergency Medicine **22**(3): 145-148.
- Fiesta, J. (1999). "No Dumping: ED Transfer Risk." Nursing Management **30**(1): 10-11.
- Finerty, E. (2008). "Did you say measles?" American Journal of Nursing **108**(12): 27-29.
- Fink, K. (1999). "Is Trendelenburg a wise choice?" Journal of Emergency Nursing **25**(1): 60-62.

- Fisher, B. (1999). "What the role of the modern ED should be." Cost and Quality Quarterly Journal **5**(1): 28-38.
- Fisher, L. and K. Whalen (2004). "A Look at a Two-step Triage System:" How one High Volume Level I Trauma Center Decreased Long Triage Waits"." Journal of Emergency Nursing **30**(6): 584-585.
- Flanagan, M. (2005). "Every Patient Deserves a Safe Nurse." American Journal of Nursing **105**(11): 112.
- Flores, G. (2006, 7/17/2006). "Cases From AHRQ WebM&M: Language Barriers Are More Than an Inconvenience. Patient Errors Range From simple Miscommunication to Life-Threatening." from http://www.medscape.com/viewprogram/5533_pnt.
- Flynn, G. (2007). "The death of MLK: demise of LA hospital sends shockwaves through ailing state emergency care system." Annals of Emergency Medicine **50**(6): 694-698.
- Flynn, M. (2005). "Man enough to care: More men attracted to nursing careers." Asheville Citizen Times: 8-9.
- Foley, B. and et al. (2003). "Determining Nursing Faculty Development Needs." Nursing Outlook **51**(5): 227-232.
- Foresman-Capuzzi, J., G. Tadduni, et al. (2006). "A 56-year-old Man Sustains High Pressure Injection Trauma to His Hand." Journal of Emergency Nursing **32**(4): 310-312.
- Forsythe, L. (2003). "Planning a New Emergency Department: One Pacific Northwest Hospital's Experience." Journal of Emergency Nursing **29**(4): 330-334.
- Fortin, I. (2006). "Using Volunteers at Triage in the Emergency Department: One Successful Program." Journal of Emergency Nursing **32**(4): 340-342.
- Fosnocht, D. and E. Swanson (2007). "Use of a triage pain protocol in the ED." The American Journal of Emergency Medicine **25**(7): 791-793.
- Frakes, M. (1997). "Asthma in the emergency department." Journal of Emergency Nursing **23**(5): 429-435.
- Frakes, M. and T. Evans (2004). "TB - Your vigilance is vital." Rn **67**(11): 30-36.
- Franaszek, J. (2002). Responding To Emergency Department Crowding: A Guidebook for Chapters: 1- 61.
- Frank, G. (2001). "EMTALA: An Expert Tells Us What It's All About." Journal of Emergency Nursing **27**(1): 65-67.
- Frank, G. (2001). "Nurses Welcome Standards Provided by New Needlestick Law." Journal of Emergency Nursing **27**(5): 489-491.
- Frank, G. (2002). "CMS Clarifies Application of EMTALA to Off-site Outpatient Departments and to Hospital Campuses." Journal of Emergency Nursing **28**(1): 57-59.
- Frank, G. and E. City (2002). "ED Physician Fined Under EMTALA for Refusing to Treat Intoxicated Patient." Law and the Emergency Nurse **28**(2): 151-152.
- Frank, I. (2001). "ED Crowding and Diversion: Strategies and Concerns from Across the United States." Journal of Emergency Nursing **27**(6): 559-565.
- Frank, I. (2001). "September 11, 2001 - Insights into a Day of Terror from Emergency Nursing Perspective." Journal of Emergency Nursing **27**(6): 538-555.
- Frank-Stromborg, M., J. Faan, et al. (2002). "How HIPPA will change your practice." Nursing2002 **32**(9): 54-57.
- French, E., M. Sole, et al. (2002). "A Comparison of Nurses' Needs/Concerns and Hospital Disaster Plans Following Florida's Hurricane Floyd." Journal of Emergency Nursing **28**(2): 111-117.
- Frew Consulting Group, L. (2002). The "20 Commandments" of COBRA/EMTALA: Version 3.0 - 4/2002.
- Frew, S. and J. Wright (1999). "The admission nurse: A way to expedite and improve the admissions process and stop ED diversions." Journal of Emergency Nursing **25**(2): 123-124.
- Friedman, R. (2006). "Violence and Mental Illness - How Strong is the Link?" New England Journal of Medicine **355**(20): 2064-2066.
- Fritsch, D. (1995). "Hypothermia in the Trauma Patient." Aacn **6**: 196-211.
- Frush, K. and S. Hohenhaus (2003). Pediatric Mass Casualty Incident: Chemical Exposure Protocol Draft 2. Duke University Medical Center, Duke University Medical Center; Durham North Carolina.
- Fry, M. (2001). "Triage Nurses Order X-rays for Patients With Isolated Distal Limb Injuries: A 12-month ED Study." Journal of Emergency Nursing **27**(1): 17-22.

- Frye, V. (2001). "Examining Homicide's Contribution to Pregnancy-Associated Deaths." The Journal of the American Medical Association **11**: 285.
- Fuimano, J. (2005). "Balance is more than just a buzzword." Nursing Management **36**(5): 23-25.
- Furman, J. (2004). Lethal Vertigo, AHRQ Web Morbidity and Mortality Rounds on the Web, Emergency Medicine.
- Gafstein, E., B. Unger, et al. (2003). "Canadian Emergency Department Information System (CEDIS) Presenting Complaint List (Version 1.0)." Canadian Journal of Emergency Medicine **5**(1): 12 pages.
- Gantt, L. (2004). "A Strategy to Manage Overcrowding: Development of an ED Holding Area." Journal of Emergency Nursing **30**(3): 237-242.
- Gardner, R., U. Sarkar, et al. (2007). "Factors associated with longer ED lengths of stay." The American Journal of Emergency Medicine **25**(6): 643-650.
- Gardner, R., U. Sarkar, et al. (2007). "Factors associated with longer ED lengths of stay." The American Journal of Emergency Medicine **25**(6): 643-650.
- Gardner, R., U. Sarkar, et al. (2007). "Factors associated with longer ED lengths of stay." The American Journal of Emergency Medicine **25**(6): 643-650.
- Garlow, L., J. Kokiko, et al. (1996). "Hypothermia in a 62-year-old man: Use of the continuous arteriovenous rewarming technique." Journal of Emergency Nursing **22**(6): 477-480.
- Garner, A., A. Lee, et al. (2001). "Comparative Analysis of Multiple - Casualty Incident Triage Algorithms." Annals of Emergency Medicine **38**(5): 541-548.
- Garson, C. and et al. (2008). "Emergency department patient preferences for boarding locations when hospitals are at full capacity." Annals of Emergency Medicine **51**(1): 9-12.
- Garvis, M. (2003). Rn **66**(12): 67-69.
- Gatthey, D. (2004). "The Pupil Examination in the Trauma Patient." Journal of Emergency Nursing **30**(5): 512-513.
- Gazmararian Ja, P. R. S. A. M. G. M. M. S. L. E. M. J. S. (2004). "Violence and reproductive health; current knowledge and future research directions." Maternal and Child Health Journal **2**: 79-84.
- Gazmararian, J., R. Petersen, et al. (2000). "Violence and reproductive health; current knowledge and future research directions." Maternal and Child Health Journal **4**(2): 79-84.
- Gegaris, C. (2007). "Developing collaborative nurse/physician relationships." Nurse Leader **5**(5): 43-46.
- Gegaris, C. (2007). "Developing collaborative nurse/physician relationships." Nurse Leader **5**(5): 43-46.
- Gegaris, C. (2007). "Developing collaborative nurse/physician relationships." Nurse Leader **5**(5): 43-46.
- Gehring, P. (2002). "Perfecting your skills: Vascular assessment." RN (Travel Nursing Today): 16-26.
- George, J., M. Quattrone, et al. (1997). "Law and the Emergency Nurse; Persons brought to the emergency department by police: Are they patients?" Journal of Emergency Nursing **23**(4): 354-355.
- George, J., M. Quattrone, et al. (1998). "Failure to admit to the emergency department: What is the liability." Journal of Emergency Nursing **24**(4): 344-346.
- George, J., M. S. Quattrone, et al. (1997). "The duty to document - What are the limits." Journal of Emergency Nursing **23**(5): 467-469.
- George, S., S. Read, et al. (1993). "Differences in priorities assigned to patients by triage nurses and by consultant physicians in accident and emergency departments." Journal of Epidemiology and Community Health **47**: 312 - 315.
- Gerdtz, M. and T. Bucknall (1999). "Why we do the things we do: Applying clinical decision-making frameworks to triage practice." Accident and Emergency Nursing **7**(1): 50-57.
- Gerdtz, M. and T. Bucknall (2000). "Australian triage nurses' decision-making and scope of practice." Australian Journal for Advanced Nursing **18**(14): 24-33.
- Gerdtz, M. and T. Bucknall (2001). "Triage nurses' clinical decision making. An observational study of urgency assessment." J Adv Nurs **35**(4): 550-561.
- Gerlach, L., E. Datner, et al. (2007). "Does sex matter? Effect of screener sex in intimate partner violence screening." American Journal of Emergency Medicine **25**(9): 1047-1050.
- Gerven, R., H. Deloos, et al. (2001). "Systematic triage in the emergency department using the Australian National Triage Scale: a pilot project." European Journal of Emergency Medicine **8**: 3-7.

- Ghaemmaghami, C. A. and W. J. Brady, Jr. (2001). "Pitfalls in the emergency department." Emerg Med Clin North Am **19**(2): 351-369.
- Gilboy, N. and P. Tanabe (2005). "ESI: Implementation of a Five Level System." ENA Leadership Pre-Session.
- Gilboy, N., D. Travers, et al. (1999). "Emergency nursing at the millennium." Journal of Emergency Nursing. **25**(6): 468-473.
- Gilboy, N., P. Tanabe, et al. (2003). The Emergency Severity Index (ESI) Implementation Handbook. Des Plaines, IL, ENA.
- Gilboy, N., P. Tanabe, et al. (2005). The Emergency Severity Index, Version 4: Implementation Handbook. Rockville, MD, Agency for Healthcare Research and Quality.
- Gill, J. (1994). "Nonurgent Use of the Emergency Department: Appropriate or Not?" Annals of Emergency Medicine **24**(5): 953-956.
- Gill, J., C. Reese, et al. (1996). "Disagreement Among Health Care Professionals About the Urgent Care Needs of Emergency Department Patients." Annals of Emergency Medicine **23**(5): 474-478.
- Girardi, B. (2002). "Millipedes-Health Consequences." Journal of Emergency Nursing **28**(2): 107-110.
- Giuliano, K., A. Giuliano, et al. (2000). "Families First." Nursing Management **31**(5): 46-50.
- Glass, N., K. Laughon, et al. (in press). "Non-fatal strangulation is an important risk factor for homicide of women." Journal of Emergency Medicine.
- Glass, N., S. Dearwater, et al. (2001). "Intimate partner violence screening and intervention: Data from eleven Pennsylvania and California Community Hospital Emergency Departments." Journal of Emergency Nursing **27**(2).
- Glow, S., K. Hayes, et al. (2005). "Are elderly patients undertriaged? Don't miss life-threatening conditions." ED Nursing **8**(5): 49-51.
- Glushak, C., J. Delbridge, et al. (1995). "Ambulance Diversion."
- Goldrick, B. (2003). "Keeping West Nile Virus At Bay." Nursing2003 **33**(8): 44-47.
- Goldrick, B. (2005). "Emerging Infections - Pertussis on the Rise." American Journal of Nursing **105**(1): 69-72.
- Goldsmith, C. and S. Stover (2004). "Abdominal Trauma: A Major Cause of Morbidity and Mortality." ednurses 2004 Specialty Guide: 66-70.
- Goodacre, S. W., M. Gillett, et al. (1999). "Consistency of retrospective triage decisions as a standardised instrument for audit." Academic Emergency Medicine **16**: 322-324.
- Gordon, S. (1997). "The Tapestry of Care." Journal of Emergency Nursing **23**(2): 148-152.
- Graff, L. (1999). "Overcrowding in the ED: An international symptom of health care system failure." American Journal of Emergency Medicine **17**(2): 208-209.
- Grafstein, E. (2004). "Close only counts in horseshoes and. . . triage?" Canadian Journal of Emergency Medicine **6**(4): 288-9.
- Grafstein, E., B. Unger, et al. (2003). "Canadian Emergency Department Information System Presenting Complaint List (Version I)." Canadian Journal of Emergency Medicine **5**(1): 12 pages.
- Graham, J. (2002). "Adult patients' perceptions of pain management at triage: A small exploratory study." Accident and Emergency Nursing **10**(2): 78-86.
- Gravel, J. and et al. (2007). "Reliability of a computerized version of the Pediatric Canadian Triage and Acuity Scale." Academic Emergency Medicine **14**(10): 864-869.
- Gravel, J. and et al. (2007). "Reliability of a computerized version of the Pediatric Canadian Triage and Acuity Scale." Academic Emergency Medicine **14**(10): 864-869.
- Gravel, J. and et al. (2007). "Reliability of a computerized version of the Pediatric Canadian Triage and Acuity Scale." Academic Emergency Medicine **14**(10): 864-869.
- Gravel, J., S. Bergeron, et al. (2002). "Evaluation of the Canadian Paediatric Triage and Acuity Scale in an Emergency Department." Academic Emergency Medicine **9**(5): 523.
- Gray-Vickrey, P. (1999). "Recognizing Elder Abuse." Nursing99 **29**(9): 52-53.
- Gray-Vickrey, P. (2004). "Combating elder abuse." Nursing2004 **34**(10): 47-51.
- Green, G. (2002). "Guidelines for assessing and diagnosing acute psychosis: A primer part 2." Journal of Emergency Nursing **28**(6): 1-6.
- Green, K. L. (1996). "Becoming a health care consultant." Journal of Emergency Nursing **22**(6): 502-503.

- Greenberg, D. (2002).
- Greenberg, M. (2005). Greenberg's Text-Atlas of Emergency Medicine. Philadelphia, PA, Lippincott Williams & Wilkins.
- Grief, C. (2003). "Patterns of ED Use and Perceptions of the Elderly Regarding Their Emergency Care: A Synthesis of Recent Research." Journal of Emergency Medicine **29**(2): 122-126.
- Griffin, E. E. (2008). "I get by with a little help from my friends: Peer emotional support in the emergency department." Journal of Emergency Nursing **34**(6): 547-549.
- Grimaldi, P. (1998). "Managed Care Glossary: Update II. Nursing Management." Nursing Management: 8-11.
- Grossman, V. (1997). "An easy-to-understand look at pediatric paroxysmal supraventricular tachycardia." Journal of Emergency Nursing **23**(4): 367-371.
- Grossman, V. (2003). Quick Reference to Triage (2nd ed.). Philadelphia, Lippincott.
- Grossman, V. and M. McNair (2003). "Gang Members in the ED." American Journal of Nursing **103**(2): 52-53.
- Group, S.-E. W. (2002). "Canadian Emergency Department Triage and Acuity Scale (CTAS): Rural Implementation Statement." Cjrm **7**(4): 271-274.
- Grypma, S. and S. Jamison (2003). "Caring for Strangers." Journal of Christian Nursing **20**(3): 9-13.
- Guertler, A. (1997). "The clinical practice of emergency medicine." Emergency Clinics of North America **15**(2): 303 - 313.
- Gunnels, M. (2002). "Pedestrian Trauma: What Types of Injury Can We Expect to See When an Injured Child Arrives." Journal of Emergency Nursing **28**(3): 259-261.
- Gurney, D. (2002). "Behavioral and Medical-Surgical Restraints: New Protocols, Forms, and Competencies that Comply With All Regulatory Mandates." Journal of Emergency Nursing **28**(4): 313-319.
- Gurney, D. (2004). "A 27-year-old Man With Ringing in His Right Ear and Decreased Hearing: Five-level Acuity Scale Discrimination of Pain." Journal of Emergency Nursing **30**(2): 191-92.
- Gurney, D. (2006). "Strategies to Reduce the Numbers of Patients Who Leave Without Being Seen." Journal of Emergency Nursing **32**(2): 197-199.
- Haas, S. (1998). "Managed care's impact on emergency department workload." Journal of Nursing Administration **28**(11): 3; 8.
- Hackenschmidt, A. (2003). "Should Access to Emergency Departments be limited for "Frequent Fliers"?" Journal of Emergency Nursing **29**(5): 486-488.
- Hackenschmidt, A. (2004). "Living With Nurse Staffing Ratios: Early Experiences." Journal of Emergency Nursing **30**(4): 377-379.
- Haddad, A. (2002). "An ethical view of burnout." Rn **65**(9): 25-28.
- Haddad, A. (2002). "Ethics in Action: Fairness, respect, and foreign nurses." Rn **65**(7): 25-28.
- Haddad, A. (2005). "Ethics in Action." Rn **68**(3): 31-32.
- Hader, R. (2005). "Best Practice Protocols: Every Second Counts." Nursing Management **36**(6): 28-33.
- Hadley, N. (2005). "Meeting the Needs of Today in a Busy Ed." Advanced Emergency Nursing Journal (Formerly Topics in Emergency Medicine) **27**(3): 217-222.
- Halfer, D. (2006). "Graduate Nurse Perceptions of the Work Experience." Nursing Economics **24**(3): 150-155.
- Hall, M. and I. Press (1996). "Keys to Patient Satisfaction in the Emergency Department: Results of a Multiple Facility Study." Hospital and Health Services Administration **41**(4): 515-523.
- Halliday, A. (2005). "Creating a reliable time line." Nursing2005 **35**(2): 27.
- Hall-McGee, P. (1999). "Gang Awareness for Healthcare Professionals." Journal of Healthcare Protection Management **15**(2): 108-114.
- Halm, M. (1999). "Exploding Myths About Women and Heart Disease." Nursing99 **29**(9): 8-9.
- Hamer, J. (1997). "Response to ski lift disaster by rural Canadian clinic." Journal of Emergency Nursing **23**(2): 142-147.
- Hamilton, G. S. A. S. G. T. A. (2003). Emergency Medicine: An Approach to Clinical Problem-Solving (Second Edition). Philadelphia, PA, W.B. Saunders Company.
- Hamilton, G., A. Sanders, et al. (2003). Emergency Medicine: An Approach to Clinical Problem-Solving 2nd Edition. Philadelphia, PA, Saunders.

- Hamilton, J. (2003). "An Internet-based Bar Code Tracking System: Coordination of Confusion at Mass Casualty Incidents." Disaster Management & Response **1**(1): 25-28.
- Han, J., C. Zhou, et al. (2006). "The Role of Faculty Triage on Emergency Department Overcrowding and Ambulance Diversion." Annals of Emergency Medicine **48**(4): Supplement - 34-35.
- Hannigan, M. (1999). "When a Domestic Violence Victim Reaches Out." Nursing Management **30**(10): 43-46.
- Happell, B., M. Summers, et al. (2002). "The triage of psychiatric patients in the hospital emergency department: A comparison between emergency department nurses and psychiatric nurse consultants." Accident and Emergency Nursing **10**(2): 65-71.
- Hardern, R. (1999). "Critical appraisal of papers describing triage systems." Academy of Emergency Medicine **6**(11): 1166-1171.
- Harold L. Sirkin, P. K. and J. Alan (2005). "The Hard Side of Change Management." Harvard Business Review.
- Harrahill, M. (1997). "Giving bad news compassionately: A 2-hour medical school educational program." Journal of Emergency Nursing **23**(5): 496-498.
- Harrahill, M. (1997). "Strategies for improving trauma documentation." Journal of Emergency Nursing **23**(2): 187-188.
- Harrahill, M. (1998). "Flail chest: A nursing challenge." Journal of Emergency Nursing **24**(3): 288-289.
- Harrahill, M. (2003). "A Case of Penetrating Head Trauma in an 8-month-old." Journal of Emergency Nursing **29**(2): 189-190.
- Harrahill, M. (2003). "Knee Dislocation With an Arterial Injury: A case study." Journal of Emergency Nursing **29**(5): 489-491.
- Harrahill, M. (2003). "Suspected Blunt Carotid Injury in a 54-year-old Woman After a Motor Vehicle Crash: A Brief Review." Journal of Emergency Nursing **29**(6): 582-583.
- Harrahill, M. (2004). "Bladder Trauma: A Review." Journal of Emergency Nursing **30**(3): 287-288.
- Harrahill, M. (2004). "Blunt Cardiac Trauma Following a Head-on- Motor Vehicle Crash." Journal of Emergency Nursing **30**(2): 188-190.
- Harris, M., J. Patterswon, et al. (1999). "Doctors, nurses and parents are equally poor at estimating pediatric weights." Pediatric Emergency Care **15**(1): 17-18.
- Hart, B. G. (2008). "ENA: Advocating care for psychiatric emergency patients." Journal of Emergency Nursing **34**(4): 359-360.
- Haslego, S. (2002). "Malignant hyperthermia: How to spot it early." Rn **65**(7): 31-36.
- Hata, T. N. E. H. B. and D. Morgan (2003). Virtual Hospital; A digital library of health information.
- Haukoos, J., M. Witt, et al. (2002). "Emergency department triage of patients infected with HIV." Academy of Emergency Medicine **9**(9): 880-888.
- Hauswald, M. (2004). "The ED is an Efficient Place to Treat ED Patients." American Journal of Emergency Medicine **22**(7): 564-567.
- Hawke, M. (2002). "Child Abuse: What ED Nurses Should Know." Nursing Spectrum: 44-45.
- Hay, E., L. Bekerman, et al. (2001). "Quality assurance of nurse triage: consistency of results over three years." American Journal of Emergency Medicine **19**(2): 113-117.
- Hayes, D. (2000). "Stemming the tide of Pleural Effusions." Nursing2000 **30**(5): 49-52.
- Health Care Advisory, B. (1997). "Project #2." Patient Satisfaction in the Emergency Department (ED): Issue Tracking Service.
- Health Care Advisory, B. Patient Satisfaction in The Emergency Department.
- Health, U. S. D. o. and P. G. Human Services.
- Health, U. S. D. o. and S. Human (2001). The New Centers for Medicare and Medicaid Services (CMS).
- Healthcare, R. and Quality (2004). Triage Time Bomb in AHRQ Morbidity & Mortality Rounds on the web: <http://webmm.ahrq.gov/cases.aspx?ic=44>.
- Heck, J., J. Geiling, et al. (1999). "Chemical Weapons: History." Identification and Management.
- Heightman, A. (1999). "Triage toppers (Tricks of the Trade)." Journal of Emergency Medical Services **24**(7): 32-34.
- Heise, L. E. M. and M. Gottemoeller (1999). "Ending Violence Against Women." Population Reports Series L(11).

- Henderson, D. (2000). "Coping with asthma: The National Institutes of Health Asthma Guidelines." Journal of Emergency Nursing **26**(1): 70-75.
- Henderson, D. (2002). "Role of "Nurse Coordinator for Pediatric Emergency Care": Important Part of New Consensus Guidelines." Journal of Emergency Nursing **28**(1): 73-77.
- Henneman, P. L., M. Lemanski, et al. (2009). "Emergency department admissions are more profitable than non-emergency department admissions." Annals of Emergency Medicine **53**(2): 249-255.
- Henricksen, K. (1999). "The danger of kissing toads: Fire-bellied toad exposure and assessment parameters in children." Journal of Emergency Nursing **25**(3): 235-237.
- Henry, M. (2001). "Overcrowding in America's Emergency Departments: Inpatient Wards Replace Emergency Care." Academic Emergency Medicine **8**(2): 188-189.
- Hensley, J. (2006). Caregiver held in death of quadriplegic. Arizona Republic. Phoenix.
- Hermanns, M. and C. Russell-Broadbudd (2006). ""But I'm not a psych nurse!"" RN **69**(12): 28-31.
- Herr, K., P. Coyne, et al. (2006). "Pain Assessment in the Nonverbal Patient: Position Statement with Clinical Practice Recommendations." Pain Management Nursing **7**(2): 44-52.
- Herr, R. (1998). "Managed care and the emergency department: Nursing issues." Journal of Emergency Nursing **24**(5): 406-411.
- Herr, R. (2003). "HIPAA loosens regulations for release of patient information (Unsolicited Letters)." Journal of Emergency Nursing **29**(1): 7.
- Herr, S. (2004). "Abuse shows up in the infant's eyes." Nursing2004 **34**(9): 33.
- Herrman, J. (2002). "Early Use of Oxygen in Pediatric Emergency Patients: A Standard But Underrated Therapy." Journal of Emergency Nursing **28**(5): 440-443.
- Herzberger, S. (2003). "Working against the odds." Advance for Nurses **5**(15): 31-32.
- Hetrick Maysel, A. (1998). "Malignant hyperthermia in the emergency department." Journal of Emergency Nursing **24**(1): 9-12.
- Hillard, J. (2000). Agitation in the Emergency Department: Ethics, Outcomes and Options, Reno, NV, Emergency Nurses Association.
- Hoag-Apel, C. (1998). "Dealing with violence in the emergency department: Find out how to recognize warning signs of violence in patients and visitors and implement a security plan." Nursing98 **28**(9): 32cc6-32cc9.
- Hockberger, R. Low Back Pain: 68-71.
- Hodge, J., E. Brown, et al. "The HIPPA Privacy Rule and Bioterrorism Planning, Prevention." Biosecurity & Bioterrorism **2**(2): 73-80.
- Hohenhaus, S. (1999). Child Abuse Recognition Education Program (CARE), Emergency Medical Services for Children, NC Office of EMS, Raleigh, NC.
- Hohenhaus, S. (2001). "Is This a Drill? Improving Pediatric Emergency Preparedness in North Carolina's Emergency Departments." Journal of Emergency Nursing **27**(6): 568-570.
- Hohenhaus, S. (2002). "Assessing Competency: The Broselow-Luten Resuscitation Tape." Journal of Emergency Nursing **28**(1): 70-72.
- Hohenhaus, S. (2004). "Caring for patients with Serious Burns; Some tips on basic airway management practice; Effective approach to psychiatric patients.(Clinical Nurses Forum)." Journal of Emergency Nursing **30**(2): 154-156.
- Hohenhaus, S. (2004). "Clinical Nurses Forum "Controlling Children's Fever at Triage"." Journal of Emergency Nursing **30**(4): 346-347.
- Hohenhaus, S. (2004). "Ethical Decision Making the the Emergency Department." Journal of Emergency Nursing **30**(5): 476-477.
- Hohenhaus, S. (2006). "Someone Watching Over Me: Observations in Pediatric Triage." Journal of Emergency Nursing **32**(5): 398-403.
- Hohenhaus, S. (2006). "Someone Watching Over Me: Observations in Pediatric Triage." Journal of Emergency Nursing **32**(5): 398-403.
- Hohenhaus, S. and K. Frush (2004). "Pediatric Patient Safety: Common Problems in the Use of Resuscitative Aids for Simplifying Pediatric Emergency Care." Journal of Emergency Nursing **30**(1): 40-51.

- Hohenhaus, S. and K. Frush (2005). "Pediatric patient safety in resuscitation simulations: lessons learned from studying clinician behavior." Pediatric Emergency Care **21**(1): 71-75.
- Hollander, J. (2001). "Cocaine-associated acute coronary syndromes." Annals of Emergency Medicine **38**(1).
- Holleran, R. (2003). Triage. Core Curriculum for Pediatric Emergency Nursing. Bernardo and Thomas. Boston, MA, Jones and Bartlett: 89-95.
- Holleran, R. (2006). "Preventing Staff Injuries From Violence." Journal of Emergency Nursing **32**(6): 523-524.
- Hollis, P. and P. Sprivulis (1996). "Reliability of the National Triage Scale with changes in emergency department activity level." Emergency Medicine **8**(4): 231-234.
- Holm, L. and L. Fitzmaurice (2008). "Emergency department waiting room stress: Can music or aromatherapy improve anxiety scores?" Pediatric Emergency Care **24**(12): 836-838.
- Holmes, T. H. and R. H. Rahe (1967). "The social readjustment rating scale." Journal of Psychosomatic Research **11**: 213-218.
- Holroyd, b. and et al. (2007). "Impact of a triage liaison physician on emergency department overcrowding and throughput: a randomized controlled trial." Academic Emergency Medicine **14**(8): 702-707.
- Holroyd, b. and et al. (2007). "Impact of a triage liaison physician on emergency department overcrowding and throughput: a randomized controlled trial." Academic Emergency Medicine **14**(8): 702-707.
- Holroyd, b. and et al. (2007). "Impact of a triage liaison physician on emergency department overcrowding and throughput: a randomized controlled trial." Academic Emergency Medicine **14**(8): 702-707.
- Hornor, G. (2005). "Physical Abuse: Recognition and Reporting." Journal of Pediatric Health Care **19**(1): 4-11.
- Horon, I. and D. Cheng (2001). "Enhanced Surveillance for Pregnancy-Associated Mortality - Maryland, 1993 - 1998." The Journal of the American Medical Association.(11): 285.
- Hospital Corporation Of, A. (2003). "Quality Standards." Frequently Asked Questions Protocols-Using Order Sets.
- Hospodar, G. (1999). "Case Report, Maximizing efficiency in the ER." The Journal for Respiratory Care Practitioners **12**(2): 84.
- Howard, P. K. (2000). "Pediatric education for prehospital professionals." Journal of Emergency Nursing **26**(5): 481-482.
- Howell, E., E. Bessman, et al. (2004). "Hospitals and an Innovative Emergency Department Admission Process." J Gen Intern Med **19**(3): 266-268.
- Howell, E., E. Bessman, et al. (2008). "Active Bed Management by Hospitalist and Emergency Department Throughput." Annals of Internal Medicine **149**(11): 804-810.
- Hoyt, K. S. and J. Selfridge-Thomas, Eds. (2007). Emergency Nursing Core Curriculum. St. Louis, Saunders.
- Hsc (2001). Emergency Room Diversions: A Symptom of Hospitals Under Stress **38**.
- Hubler, J. (2003). Intoxicated patient in the ED can be a sobering experience. ED Legal Letter. Atlanta GA. **14**: 6.
- Huddy, J. and J. McKay (1996). "The top 25 problems to avoid when planning your new emergency department." Journal of Emergency Nursing **22**(4): 296-301.
- Huddy, J., J. McKay, et al. (1999). "Computer simulation: Making better operational and architectural ED design decisions." Journal of Emergency Nursing **25**(4): 307-310.
- Hudson, T., K. Reilly, et al. (2003). "Considerations for Chemical Decontamination Shelters." Disaster Management & Response **1**(4): 110-113.
- Hughes, R. and A. Rogers (2004). "First, Do No Harm." American Journal of Nursing **104**(3): 36-38.
- Hunt, E., S. Hohenhaus, et al. (2006). "Simulation of Pediatric Trauma Stabilization in 35 North Carolina Emergency Departments: Identification of Targets for Performance Improvement." Pediatrics **117**(3): 641-648.

- Hunt, K., E. Weber, et al. (2006). "Characteristics of Frequent Users of Emergency Departments." Annals of Emergency Medicine **48**(1): 1-8.
- Hustey, F. and M. Smith (2007). "A depression screen and intervention for older ED patients." The American Journal of Emergency Medicine **25**(2): 133-137.
- Hwang, S. (2005). AHRQ WebM&M: Case & Commentary: Discharge Against Medical Advice. **May 2006**.
- Hwang, U. and J. Concato (2004). "Care in the emergency department: how crowded is overcrowded?" Academy of Emergency Medicine **11**(10): 1097-1101.
- Ingram, S. and S. Sedlak (2002). "New Age in Stroke Treatment." American Journal of Nursing: 17-21.
- Institute of Medicine (2006). Hospital-Based Emergency Care: At the Breaking Point. Washington, D.C., The National Academies Press.
- Institute of Medicine (2006). Hospital-Based Emergency Care: At the Breaking Point, Washington, D.C. The National Academies Press.
- Irvin, C. and J. Fox (2000). "Effect of a state definition of an "emergency medical condition" legislation on medical managed care organization reimbursement." Annals of Emergency Medicine **35**(3): 283-286.
- Isaac, E. (2001). "A Framework For Ethical Decision Making." e-medicine.com/emerg/.
- Iserson, K. and T. Kastre (1996). "Are emergency departments really a safety net for the medically indigent?" American Journal of Emergency Medicine **14**(1): 1-5.
- Jackson, K. (2002). Chart Smart. Springhouse, PA, Springhouse.
- Jagim, M. (2003). "Emergency; Airway Management." American Journal of Nursing **103**(10): 32-35.
- Jahnke, H. and et al. (2003). "Stroke Teams and Acute Stroke Pathways: One Emergency Department's Two-year Experience." Journal of Emergency Medicine **29**(2): 133-139.
- Jaramillo, D. (2004). "Julie's bath." Nursing2004 **34**(10): 61.
- Jarrett, D. (2003). "Lessons Learned: The "Pale Horse" Bioterrorism response Exercise." Disaster Management & Response **1**(4): 114-117.
- Jcaho (2001). "Joint Commission for Accreditation of Health Care Organizations." Standards of Pain Care Management.
- Jcaho Emergency Department Overcrowding Standards.
- JCAHO. (2007). "2007 National Patient Safety Goals." Retrieved 2/19/2007, from <http://www.jointcommissison.org/PatientSafety/NationalPatientSafetyGoals>.
- Jean-Mary, M. B., J. Dicanzio, et al. (2002). "Limited accuracy and reliability of Infrared Axillary and aural thermometers in a pediatric outpatient population." Journal of Pediatrics **141**(5): 671-676.
- Jenkins, J. B. R. (2005). Manual of Emergency Medicine. Philadelphia, PA, Lippencott Williams and Wilkins.
- Jerry, S., N. Raby, et al. (1999). "Prospective survey to verify the Ottawa ankle rules." Journal of Accident and Emergency Medicine **16**(4): 258-260.
- Jess, P. (2006). "An Informal Discussion of Emergency Nurses' Current Clinical Practice: What's New and What Works." Journal of Emergency Nursing **32**(5): 424-427.
- Jeziarski, M. (1996). "From ED nurse manager to violence prevention educator." Journal of Emergency Nursing **22**(6): 506-508.
- Jeziarski, M. (1998). "Hospital-wide domestic violence education." Journal of Emergency Nursing **24**(3): 275-277.
- Johnson, C. (1999). "Knock - Your - Socks - Off Service Can health care learn from industry." Nursing Management **30**(7): 16-20.
- Johnson, D. and e. al (2005). "Canine Units: The softer side of Security." Nursing2005
- Johnson, J. M. (2008). "Over-the-counter overdoses: A review of ibuprofen, acetaminophen, and aspirin toxicity in adults." Advanced Emergency Nursing Journal **30**(4): 369-378.
- Johnson, S. and W. Robertson (1999). "Gastrointestinal Decontamination." American Journal of Emergency Medicine **17**(5): 494.
- Johnston, M. (2002). "Patients Who Self-Injure." American Journal of Nursing **102**(12): 11.
- Johnston-Leek, M., P. Sprivulis, et al. (2001). "Emergency department triage of indigenous and non-indigenous patients in tropical Australia." Emergency Medicine **13**: 333-337.

- Jones Haley, R. and K. Woodward (2007). "Perceptions of individuals who are homeless." Advanced Emergency Nursing Journal **29**(4): 346-355.
- Jones, A. (2001). "Getting Past the Pain of Fibromyalgia." Nursing2001 **31**(4): 62-64.
- Jones, C. and V. Cadwell (2001). "Beat the Clock: Recognizing cardiac signs and symptoms to minimize damage." American Journal of Nursing: 11-14.
- Jones, G. (1996). "Ways of reducing the waiting times for patients in A&E." Nursing Times **92**(11): 31-32.
- Jossi, K.-L. (2001). "Lyme Disease: An In-depth Look at a Formidable Infection." Journal of Emergency Nursing **27**(5): 461-470.
- Journal of Christian, N. (2003). Ethics **21**(4).
- Justice, U. S. D. o. and C. National Drug Intelligence (1998). Street Gangs '98. Washington, DC, U.S. Department of Justice.
- Justin, F. (2001). "Nurse as Patient, A new view of my own ED." Rn **64**(12): 52.
- Kahneman, D. and A. Tversky (2000). Choices, Values and Frames. Cambridge, Cambridge University Press.
- Kaiman, C. (2003). "PTSD in the World War II Combat Veteran." American Journal of Nursing **103**(11): 32-36.
- Kalafut, C. (2003). "An 83-year-old Woman With Suspected SARS: Implications for Emergency Nursing." Journal of Emergency Nursing **29**(4): 326-329.
- Kamienski, M. (2003). "Reye Syndrome." American Journal of Nursing **103**(7): 54-57.
- Kappes, J. M. R. (2003). "Headache and Visual Changes are Casue for Urgency at Triage: Do Not Allow the Patient's Assumptions to Cloud Your Critical Thinking." Journal of Emergency Nursing **29**(6).
- Katz, J. and A. Hirsch (2003). "When Global Health Is Local Health." American Journal of Nursing **103**(12): 75-79.
- Kaye, N. (2005). "Is Your Depressed Patient Bipolar?" Journal of the American Board Family Practice **18**(4): 271-281.
- Keddington, R. (1998). "A triage vital sign policy for a children's hospital emergency department." Journal of Emergency Nursing **24**(2): 189-192.
- Keeley, R. (2000). Fore! Playing Through! VHA Emergency Department Conference Process, Payment, and Performance, Pinehurst, NC.
- Keep, N. and C. Gilbert (1997). "Triage: Gateway to the Emergency Department and Violence." Topics in Emergency Medicine **19**(2): 55-63.
- Keighley T, M. J. (1992). "The patient's charter and the triage nurse." British Medical Journal **28**: 305.
- Kellerman, A. (2006). "Crisis in the Emergency Department." New England Journal of Medicine **355**(13): 1300-1303.
- Kelly, K. (1998). "Integration of holistic nursing care in the treatment of asthma: Ad case study." Journal of Emergency Nursing **24**(6): 489-491.
- Kelly, L. (2003). "A 4-week-old Infant With Cyanosis and Dehydration." Journal of Emergency Nursing **29**(5): 480-482.
- Kendrick, K., S. Baxi, et al. (2000). "Usefulness of the Modified 0-10 Borg scale in assessing the degree of dyspnea in patients with COPD and asthma." Journal of Emergency Nursing Online Periodicals **26**(3).
- Kenny, P. (2004). "The changing face of AIDS." Nursing2004 **34**(8): 56 - 63.
- Keough, V. and et al. (2003). "Serendipitous Findings From an Illinois ED Nursing Educational Survey Reflect a Crisis in Emergency Nursing." Journal of Emergency Nursing **29**(1): 17-22.
- Kerrison, S. A. and R. Chapman (2007). "What general emergency nurses want to know about mental health patients presenting to their emergency department." Accident and Emergency Nursing **15**(1): 48-55.
- Ketchum, K., C. Grass, et al. (2005). "Medication Reconciliation." American Journal of Nursing **105**(11): 78-85.
- Kilpatrick, J. (2002). "Nuclear attacks." Rn **65**(5): 46-52.
- Kirksey, K., M. Holt-Ashley, et al. (2001). "Academic Education An Easy Method for Interpreting the Results of Arterial Blood Gas Analysis." Critical Care Nurse **21**(5): 49-54.

- Kleiver, K. and R. Rea (1999). Relationship Between Tympanic Membrane and Rectal Thermometer Measurements in Infants.
- Kline, A. (2003). "Pinpointing the Cause of Pediatric Respiratory Distress." Nursing2003 **33**(9): 59-63.
- Kluger, Y. and et al. (2004). "Functions and principles in the management of bombing mass casualty incidents: lessons learned at the Tel-Aviv Souraske Medical Center." European Journal of Emergency Medicine **11**(6): 329-334.
- Kocoglu, H., S. Goksu, et al. (2002). "Infrared tympanic thermometer can accurately measure the body temperature in children in an emergency room setting." Int Journal Pediatric Otorhinolaryngol **65**(1): 39-43.
- Koehn, M. (2005). "Embracing the Aging Process & Perimenopause." Journal of Christian Nursing **22**(2): 20-229.
- Koestner, A. and S. Hoak (1999). "A 6-year-old with a pancreatic injury from bicycle handlebars." Journal of Emergency Nursing **25**(2): 84-87.
- Kokiko, J. and T. Mayer (1997). "Advanced Triage/Advanced Interventions: Improving Patient Satisfaction." Topics in Emergency Medicine **19**(2): 19-27.
- Konick-McMahan, J. (1999). "Riding Out a Diabetic Emergency." Nursing99 **29**(9): 34-40.
- Korby, J. (2004). "Abruptio Placentae." Nursing2004 **34**(2): 96.
- Koschel, M. J. (2003). "Is It Child Abuse." American Journal of Nursing **103**(4): 45-46.
- Koschel, M. J. (2005). "Sternal Intraosseous Infusions." American Journal of Nursing **105**(1): 66-68.
- Kosowsky, J., S. Shindel, et al. (2001). "Can emergency department triage nurses predict patients' dispositions?" American Journal of Emergency Medicine **19**(1): 10-14.
- Kothari, C. and K. Rhodes (2006). "Missed Opportunities: Emergency Department Visits by Police-Identified Victims of Intimate Partner Violence." Annals of Emergency Medicine **47**(2): 190-199.
- Kothari, R., J. Broderick, et al. (1999). "Acute stroke: Delays to presentation and emergency department evaluation." Annals of Emergency Medicine **33**(1): 3-8.
- Kovack, K. (2004). "Intimate Partner Violence." Rn **67**(8): 38-43.
- Koziol-McLain, J. and J. Campbell (2001). "Universal Screening and Mandatory Reporting: An Update on Two Important Issues for Victims/Survivors of Intimate Partner Violence." Journal of Emergency Nursing **27**(6): 602-606.
- Koziol-McLain, J., C. Coates, et al. (2001). "Predictive validity of a screen for partner violence against women." Am J Prev Med. **21**(2): 93-100.
- Kozole, A. (1999). "Hypothermia in a 7-year-old boy: The Current Creek rescue." Journal of Emergency Nursing **25**(1): 56-59.
- Kraft, M. (1998). "A 9-month-old with bradycardia and periodic apnea." Journal of Emergency Nursing **24**(5): 457-459.
- Krechel, S. W. and J. Bildner (1995). "CRIES: A new neonatal postoperative pain measurement score, Initial testing of validity and reliability." Paediatric Anaesthesia **5**(1): 53-61.
- Kuensting, L. (1995). "Triaging Out" children with minor illnesses from an emergency department by a triage nurse: Where do they go?" Journal of Emergency Nursing **21**(2): 102-108.
- Kuentsing, L. (2003). "A 15-year-old with blurred vision, nausea, back pain, and abdominal pain." Journal of Emergency Nursing **29**(2): 171-173.
- Kuhn, W. (1999). "Violence in the emergency department; Managing aggressive patients in a high-stress environment." Postgraduate Medicine **105**(1): 143-148, 154.
- Kushner, M. (2004). Public Speaking for Dummies. Indianapolis, IN, Wiley Publishing.
- Kusterbeck, S. (2005). "Do psychiatric cases risk EMTALA violations?" ED Nursing Thomson American Health Consultants **9**(1): 8-9.
- Kyriacou, D., V. Ricketts, et al. (1999). "A 5 year time study analysis of emergency department patient care efficiency." Annals of Emergency Medicine **34**(3): 326-335.
- Lane, P. (2004). "Assessing pain in patients with advanced dementia." Nursing2004 **34**(8): 17.
- Langille, K. and J. Proehl (2006). "Pertussis - A Variety of Implications for Emergency Departments." Advanced Emergency Nursing Journal **28**(3): 190-197.
- Laposa, J. A. L. and L. Fullerton (2003). "Work Stress and Posttraumatic Stress Disorder in ED Nurses/Personnel." Journal of Emergency Nursing **29**(1): 23-28.

- Larkin, G. and J. Weber (1995). "Resource Utilization in the Emergency Department: The Duty of Stewardship." International Symposium of Emergency Medicine and Critical Care.
- Larkin, G. and M. Rogers (1997). Resource Utilization in the Emergency Department: The Duty of Stewardship.
- Larkin, G. L. and A. L. Beautrais (2008). "Trends in U.S. visits for suicide attempts." Annals of Emergency Medicine **52**(4, [abstract]): Supplement 79.
- Larkin, G., J. Weber, et al. (1999). "Universal emergency access under managed care: Universal doubt or mission impossible?" Cambridge Quarterly of Healthcare Ethics **8**(2): 213-225.
- Laskowski, J. and Linda (2002). "How to Manage Spleen Trauma Without Surgery." Nursing2002 **32**(1): 36-42.
- Laskowski-Jones, L. (2000). "Responding to Winter Emergencies." Nursing2000 **30**(1): 34-40.
- Lasowski-Jones, L. (2000). "Responding to Winter Emergencies." Nursing2000 **30**(1): 34-40.
- LaTurner, B. (1998). "Fetal homicide laws: Justice for unwarranted death." Journal of Emergency Nursing **24**(5): 471-472.
- Lau, J. (2003). "Developing Your Company Culture." The Joy of Leadership.
- Laurant, L. (2003). "Encounter at Triage Results in Legal Liability." Journal of Emergency Nursing **29**(1): 55-57.
- Lawrence, J. (2002). "Emtala Q&A." ED Management: 93.
- Lawrence, J. and et al. (1993). "The developement of a tool to assess neonatal pain." Neonatal Network **12**(6): 59-66.
- Lawson, L. (1992). "Hypothermia and trauma: temperature monitoring and rewarming strategies." Crit Care Nurs Q **15**(1): 21-32.
- Lazarus, J. (2006). "Where Have All the Nurses Gone?" ENA Connection **30**(10): 2.
- Leddy, J., R. Smolinski, et al. (1998). "Prospective evaluation of the Ottawa Ankle Rules in a university sports medicine center: With a modification to increase specificity for identifying malleolar fractures." American Journal of Sports Medicine **26**(2): 158-165.
- Ledray, L. (2001). "Highlights of the First National Sexual Assault Response Team Training Conference." Journal of Emergency Nursing **27**(6): 607-609.
- Ledray, L. and L. Netzel (1997). "DNA Evidence collection." Journal of Emergency Nursing **23**(2): 156-158.
- Lee, G. (1997). "Documentation & Risk Management." Management Update: 3.
- Lee, N. (2000). "Update on EMTALA." American Journal of Nursing **100**(9): 57-59.
- Leech, E. (2005). "When your patient threatens to walk." RN **68**(9): 56-59.
- Leibold, P. (1999). "The New EMTALA Squeeze." Health Progress **80**(1): 14-17.
- Leiper, J. (2005). "Nurse against nurse: How to stop horizontal violence." Nursing2005 **35**(3): 44-45.
- Leiper, J. (2005). "Nurse against nurse: How to stop horizontal violence." Nursing2005 **35**(3): 44-45.
- Lendenning, J. (2002). "Refusal of Blood Because of Religious Beliefs: A Patients Right to Die." Journal of Emergency Nursing **28**(3): 196-198.
- Lenehan, G. (1999). "Editorial: ED short staffing: It's time to take a hard look at a growing problem and strategies such as standard nurse-patient ratios." Journal of Emergency Nursing **25**(2): 77-78.
- Lenehan, G. (2004). ""Secret Patients": A Dangerous, Demoralizing Practice." Journal of Emergency Nursing **30**(6): 524.
- Lennon, J. (2000). "What do patients think about nurse triage?" Practical Nurse **19**(2): 56; 58-59.
- Leonard, M. (2003). "A 21-year-old man With Pneumothorax, Subcutaneous Emphysema, and a persistent Air Leak After Chest Tube Insertion." Journal of Emergency Nursing **29**(5): 425-426.
- Leonen, K. (2002). "An 18-year-old Woman With Unexplained Vision Loss." Journal of Emergency Nursing **28**(2): 179-180.
- Lester, J. (2003). "A 59-year-old Man Survives Cardiac Arrest From Massive Pulmonary Emboli." Journal of Emergency Nursing **29**(4): 310-313.
- LeVasseur, S., A. Charles, et al. (2001). Consistency of Triage in Victoria's Emergency Departments: Guidelines for Triage Education and Practice. Clayton, Victoria, 3168, Australia, Monash Institute of Health Services Research.
- Levins, T. (2000). "The use of ultrasound in blunt trauma." Journal of Emergency Nursing **26**(1): 15-19.

- Lewis, A. (1999). "Neurologic Emergencies." Nursing99 **29**(10): 54-56.
- Lewis, A. (1999). "Orthopedic and Vascular Emergencies." Nursing99 **29**(12): 54-56.
- Lewis, A. (1999). "Respiratory Emergency." Nursing99 **29**(8): 62-64.
- Lewis, A. (2000). "Trauma Triad of Death Emergency!" Nursing2000 **30**(3): 62 -64.
- Lewis, S. (2006). "Doctor in triage slices door-to-discharge times." ED Management Thomson American Health Consultants **18**(5): 54-55.
- Lewis-O'Connor, A. (2004). "Dying to Tell." American Journal of Nursing **104**(10): 75-79.
- Libetta, C., D. Burke, et al. (1999). "Validation of the Ottawa ankle rules in children." Journal of Accident and Emergency Medicine **16**(5): 342-344.
- Lichtenberg, P. (1999). "Prospective validity study of a triaging method for mental health problems: The MacNeill-Lichtenberg Decision Tree (MLDT)." Clinical Gerontology **21**(1): 11-19.
- Limbos, M. and C. D. Berkowitz (1998). "Documentation of Child Physical Abuse: How Far Have We Come." Pediatrics: 53-58.
- Lindell, K. and S. Jacobs (2003). "Idiopathic Pulmonary Fibrosis." American Journal of Nursing **103**(4): 32-43.
- Lindgren, V. (2003). "Paget's Disease - When to suspect this bone disorder." Rn **66**(6): 32-37.
- Lindley-Jones, M. and B. Finlayson (2000). "Triage nurse requested x-rays - are they worthwhile?" Journal of Accident and Emergency Medicine **17**(2): 108-110.
- Lindsey, R. A Manager's Crash Course in EMTALA Law.
- Lippman, H. (2005). "Balancing Act Banish burnout." RN **68**(8): 61-66.
- Litton, K. (2003). "Defenses gone awry." Rn **54 - 60**(66): 3.
- Livngood, J. and W. Parris (1992). "Early detection measures and triage procedures for suicide ideation in chronic pain patients." Clinical Journal of Pain **8**(2): 164-169.
- Llewellyn, A. (2000). "JCAHO Doesn't Have Time for the Pain. Nursing Spectrum Career Fitness."
- Lopez-Jimenez, F., L. Goldman, et al. (1998). "Effect of diabetes mellitus on the presentation and triage of patients with acute chest pain without known coronary artery disease." American Journal of Medicine **105**(6): 500-505.
- Lord, B. (2004). "The Paramedic's Role in Pain Management." American Journal of Nursing **104**(11): 50-53.
- Loudoun Healthcare, I. (2002). Emergency Department Critical Capacity Policy.
- Lowe, R., A. Bindman, et al. (1994). "Refusing Care to Emergency Department Patients: Evaluation of Published Triage Guidelines." Annals of Emergency Medicine **23**(2): 286-292.
- Lower, J. (2002). "Facing Neuro Assessment Fearlessly." Nursing2002 **32**(2): 58 - 65.
- Lucas, R., H. Farley, et al. (2007). "A multi-center analysis of time spent boarding inpatients in the ED." Annals of Emergency Medicine **50**(3): Supplement 90.
- Maciocia, P., E. Strachan, et al. (2003). "Pain assessment in the paediatric Emergency Department: whose view counts?" European Journal of Emergency Medicine **10**(4): 264-267.
- MacKay, T. (2006). "Advice of Counsel: Follow Protocol Before Giving Any Meds." RN **69**(9): 61-62.
- MacLean, S., E. Bayley, et al. (1999). "The LUNAR project: A description of the population of individuals who seek health care at emergency departments." Journal of Emergency Nursing **25**(4): 269-282.
- Madati, P. J. and R. Bachur (2008). "Development of an emergency department triage tool predict acidosis among children with gastroenteritis." Pediatric Emergency Care **24**(12): 822-830.
- Mador, J. (2003). "A 2-year-old patient with fever and vomiting." Journal of Emergency Nursing **29**(3): 297-298.
- Magoon, L. (2002). "Parents and Medication Errors." American Journal of Nursing **102**(9): 24A-24C.
- Malone, R. (1996). "Almost 'like family' : Emergency nurses and 'frequent flyers'." Journal of Emergency Nursing **22**(3): 176-183.
- Malone, R. (1998). "Whither the almshouse? Overutilization and the role of the emergency department." Journal of Health Politics, Policy and Law **23**(5): 795-832.
- Malone, R. (2003). "Nurse Staffing Ratios: Progressive Policy Changes." Journal of Emergency Medicine **29**(2): 180-182.
- Manassi, H. and et al. (2002). Sentinel Event Alert - Delays in Treatment.

- Mangurten, J. and e. al (2006). "Effects of Family Presence During Resuscitation and Invasive Procedures in a Pediatric Emergency Department." Journal of Emergency Nursing **32**(3): 225-233.
- Manini, A. Consider patient use of OTC medications. ED Nursing. Atlanta, GA. **8** (4): 46.
- Manion, P. (2004). "Vertical Evacuation Drill of an Intensive Care Unit: Design, Implementation, and Evaluation." Disaster Management & Response **2**(1): 14-19.
- Manion, P. (2004). Dramatic changes in care are needed for elderly trauma patients in your ED.
- Manos, D., D. Petrie, et al. (2002). "Inter-observer agreement using the Canadian Emergency Department Triage and Acuity Scale." Canadian Journal of Emergency Medicine **4**(1).
- Mansbach, J., P. Forbes, et al. (2005). "Testicular torsion and risk factors for orchiectomy." Archives of Pediatric Adolescent Medicine **59**: 1167-1171.
- Mansson, M. and A.-K. Dykes (2004). "Practices for Preparing Children for Clinical Examinations and Procedures in Swedish Pediatric Wards." Pediatric Nursing **30**(3): 182-187.
- Marco, C. and J. Vaughan (2005). "Emergency Management of agitation in schizophrenia." American Journal of Emergency Medicine **23**(6): 767-776.
- Marco, C. and R. Schears (2003). "Ethics in Emergency Medicine." Journal of Emergency Medicine **24**(1): 101-106.
- Markert, R. J., M. E. Walley, et al. (1998). "A pooled analysis of the Ottawa ankle rules used on adults in the ED." American Journal of Emergency Medicine **16**(6): 564-567.
- Markovchick, V. and P. Pons (2003). Emergency Medicine Secrets Third Edition. Philadelphia, PA, Hanley & Belfus Inc.
- Marrelli, T. and L. Hilliard (2004). The Nurse Manager's Survival Guide. St. Louis, MO, Mosby.
- Marrone, L. and C. Fogg (2005). "Family presence during resuscitation." ED Insider: 21-22.
- Marsden, J. (1998). "Decision-making in A&E by expert nurses." Nursing Times **94**(41): 62-65.
- Martin, E., M. Coyle, et al. (2003). "Telephonic Nursing in Traumatic Brain Injury." American Journal of Nursing **103**(10): 75-81.
- Martin, P. (2003). "CPR when the patient's pregnant." Rn **66**(8): 34-39.
- Martin, S. (2003). "Show Bedside Nurses the Money." American Journal of Nursing **103**(4): 77.
- Martinez, J. (1999). "Voluntary ingestion of organophosphate insecticide by a young farmer (Case Review)." Journal of Emergency Nursing **25**(4): 266-268.
- Maskell, N., S. Cooke, et al. (2002). "Development of a site sampling form for evaluation of ED overcrowding." Medical Science Monitor **8**(8): CR549-553.
- Mason, D. (2002). "Hospitals in Crisis." Rn **102**(7): 20.
- Mason, D. (2004). "The Dogs That Did Not Bark." American Journal of Nursing **104**(10): 11.
- Mason, M. (1999). "The "crack belly": Newly recognized bowel sequelae after crack cocaine intoxication." Journal of Emergency Nursing **25**(5): 373-373.
- Mathias, S. (1997). "Resurgence of tuberculosis: Implications for emergency nurses." Journal of Emergency Nursing **23**(5): 425-428.
- Mattera, C. (1998). "Spinal trauma: New guidelines for assessment and management in the out-of-hospital environment." Journal of Emergency Nursing **24**(6): 523-537.
- Max W, R. D. P. F. E. B. R. A. L. S. (2004). "The economic toll of intimate partner violence against women in the United States." Violence Victims **19**(3): 259-72.
- May, D. and L. Grubbs (2002). "The Extent, Nature, and Precipitating Factors of Nurse Assault Among Three Groups of Registered Nurses in a Regional Medical Center." Journal of Emergency Nursing **28**(1): 11-17.
- Mayer, T. (1997). "Triage: History and Horizons." Topics in Emergency Medicine **19**(2): 1-11.
- Mayer, T. and J. Augustine (1997). "Managed Care and Triage." Topics in Emergency Medicine **19**(2): 12-18.
- Mayer, T., R. Cates, et al. (1997). "Customer Service and Triage." Topics in Emergency Medicine **19**(2): 28-40.
- Mayer, T., R. Cates, et al. (1998). "Emergency Department Patient Satisfaction: Customer Service Training Improves Patient Satisfaction and Ratings of Physician and Nurse Skill." Journal of Healthcare Management **43**(5): 427-442.
- McAdams, K., H. Russel, et al. (2006). "Gangstas-not in my hospital!" ED Insider: 12-13.

- McAdams, K., H. Russell, et al. (2004). "Gangstas - not in my hospital." Nursing2004 **34**(9): 32hn1-32hn4.
- McBride, A. (2002). "Temporal arteritis." Nursing2002 **32**(9): 96.
- McCabe, J., D. Cobaugh, et al. (1999). "Experimental Tricyclic Antidepressant Tyotoxicity: A Randomized, Controlled Comparison of Hypertonic Saline Solution, Sodium Bicarbonate, and Hyperventilation." The Poison Review **6**(1): 1.
- McCaffery, M. (2002). "Teaching your patient to use a pain rating scale." Nursing2002: 17.
- McCaffery, M. and C. Pasero (2003). "Breakthrough Pain." American Journal of Nursing **103**(4): 83, 84, & 86.
- McCaffery, M. and E. Robinson (2002). "Your Patient Is In." Nursing2002 **32**(10): 34-47.
- McCaig, L. and E. Nawar (2006). National Hospital Ambulatory Medical Care Survey: 2004 emergency department summary. A. d. f. V. a. H. Statistics, CDC National Center for Health Statistics.
- McCaig, L. F. and N. Ly (2002). "National hospital ambulatory medical care survey:2000 emergency department summary." Advance Data from Vital and Health Statistics: 1-31.
- McCarthy, J. (2005). "Five concepts for creating change." Nursing Management **36**(5): 20-22.
- McClarren-Curry, C. (1999). "Acute Thoracic Aortic Dissection: Can your nurses defuse a time bomb?" Nursing Management **30**(12): 32-36.
- McCoy, C. (2001). "ED Crowding and Diversion Strategies and Concerns from Across the United States." Journal of Emergency Nursing **27**(6): 559-565.
- McCue, C. (2001). "Cops and Docs Program Brings Police and ED Staff Together to Address the Cycle of Violence." Journal of Emergency Nursing **27**(6): 578-580.
- McCullough-Zander, K. and S. Larson (2004). "The Fear is Still in Me: Caring for Survivors of Torture." American Journal of Nursing **104**(10): 54-65.
- McFarlane, J., A. Malecha, et al. (2004). "Increasing the Safety-Promoting Behaviors of Abused Women." American Journal of Nursing **104**(3): 40-51.
- McGrath, N., J. DeMasi, et al. (2002). "Infants With an Apparent Life-Threatening Event (ALTE): Recognizing the Symptoms, the Seriousness." Journal of Emergency Nursing **28**(3): 255-258.
- McKay, J. (1999). "The emergency department of the future - The challenge is in changing how we operate." Journal of Emergency Nursing **25**(6): 480-488.
- McLaughlin, S., D. Binder, et al. (1998). "Ottawa ankle rules and the diabetic foot." Annals of Emergency Medicine **32**(4): 518.
- McNair, R. (2001). Triage 2001: The Five Acuity System, Reno, NV.
- McNair, R. (2005). "It Takes More Than String to Fly a Kite." Journal of Emergency Nursing.
- McNair, R. (2005). ENA/ACEP Five-Level triage Work Group. Triage Nursing Secrets. P. H. R. Zimmerman. St. Louis, MO, Elsevier: Chapter 78.
- McNair, R. (2005). Heavy Users. Triage Nursing Secrets. P. H. R. Zimmerman. St. Louis, MO, Elsevier: Chapter 16.
- McNair, R. (2005). Process of Changing an Emergency Department from a Three-Level to a Five-Level System. Triage Nursing Secrets. P. H. R. Zimmerman. St. Louis, MO, Elsevier: Chapter 83.
- McNair, R. Z. P. (2005). Documentaton Issues. Triage Nursing Secrets. P. H. R. Zimmerman. St. Louis, MO, Elsevier: Chapter 10.
- McNair, R. Z. P. (2005). Triage Essence and Process. Triage Nursing Secrets. P. H. R. Zimmerman. St. Louis, MO, Elsevier: Chapter 1.
- McNair, R. Z. P. (2005). Triage Systems and Acuities. Triage Nursing Secrets. P. H. R. Zimmerman. St. Louis, MO, Elsevier: Chapter 2.
- McNamara, K. (1995). "Patients Leaving the ED Without Being Seen by a Physician: Is Same-Day Follow-Up Indicated?" American Journal of Emergency Medicine **13**(2): 136-140.
- McNarry, A. F. and D. R. Goldhill (2004). "Simple bedside assessment of level of consciousness of two simple assessment scales with the Glasgow Coma scale." Anaesthesia **59**(1): 34-37.
- McNarry, A. F. and D. R. Goldhill (2004). "Simple Bedside Assessment of Level of Consciousness: comparison of two simple assessment scales with the Glasgow Coma Scale." Aneasthesia **59**(1): 34-47.

- Mecham, N. (2004). "Acute Viral Myocarditis in the ED Pediatric Patient: Three Case Presentations." Journal of Emergency Nursing **2004**(30): 2.
- Meekins, E. (2002). "Would you recognize this pediatric disorder?" Rn **35**(4): 26-30.
- Mehta, M. (2003). "Assessing Respiratory Status." Nursing2003 **33**(2): 54-56.
- Meisenhelder, J. (2002). "Anniversary Response to Terrorism." American Journal of Nursing **102**(9): 24AA -24EE.
- Meisinger, C., A. Hormann, et al. (2006). "Admission blood glucose and adverse outcomes in non-diabetic patients with myocardial infarction in the reperfusion era." International Journal of Cardiology **113**(229-235).
- Mellick, L. (2002). "Ready for HIPAA? Take steps to protect patient privacy before it's too late." ED Management **14**(8): 85-96.
- Mencel, F., J. Elshove-Bolk, et al. (2006). "Validation of the Emergency Severity Index (ESI) in Self- Referred Patients in a European Emergency Department." Annals of Emergency Medicine **48**(4): supplement 24.
- Mendyk, S. (2002). "Acute Psychotic Reactions: Consider "Dip Dope: Intoxication." Journal of Emergency Nursing **28**(5): 432-435.
- Mennick, F. (2004). "When Female Veterans Return Home." American Journal of Nursing **104**(11): 73.
- Mennick, F. (2005). "Psychiatric Disorders and U.S. Adults." American Journal of Nursing **105**(9): 22.
- Mercer, M. (2007). "The dark side of the job: violence in the emergency department." Journal of Emergency Nursing **33**(3): 257-261.
- Merkel, M. S. (2002). "Pain Assessment in Infants and Young Children: The Finger Span Scale." American Journal of Nursing **102**(11): 55-56.
- Merkel, S. (2002). "Pain Assessment in Infants and Young Children: The FLACC Scale." American Journal of Nursing **102**(10): 55-58.
- Merz, K. (1999). "The Columbine High School tragedy: One emergency department's experience." Journal of Emergency Nursing **25**(6): 526-528.
- Metheny, N. (2002). "Inadvertent Intracranial Nasogastric Tube Placement." American Journal of Nursing **102**(8): 25-27.
- Metules, T. (2002). "Duchenne muscular dystrophy." Rn **65**(10): 39-47.
- Metules, T. (2005). "Unstable angina: Is your care up to snuff." Rn **68**(2): 22-28.
- Metules, T. and J. Bauer (2006). "Part 1 JCAHO's Patient Safety Goals: A practical guide." RN **69**(12): 21-27.
- Meunier-Sham, J. (2003). "Increased volume/length of stay for pediatric mental health patients: One ED's response." Journal of Emergency Nursing **29**(3): 229-239.
- Meunier-Sham, J. and K. Ryan (2003). "Reducing Pediatric Pain During ED Procedures With a Nurse-driven Protocol: An Urban Pediatric Emergency Department's Experience." Journal of Emergency Medicine **29**(2): 127-132.
- Mickelson, A., L. Bruno, et al. (1999). "The City of New Orleans Amtrak train disaster-One emergency department's experience." Journal of Emergency Nursing **25**(5): 367-372.
- Miller, J. (1999). "Management of diabetic ketoacidosis." Journal of Emergency Nursing **25**(6): 514-519.
- Miller, J. and S. Elmore (2005). "Call a stroke code." Nursing2005 **35**(3): 58-64.
- Miracle, V. (2001). "Put the Brakes on Pericarditis." Nursing2001 **31**(4): 44-45.
- Mitchell, A., K. Kameg, et al. (2003). "Post - traumatic Stress: Clinical Implications." Disaster Management & Response **1**(1): 14-18.
- Mohagen, M. (1996). "Telephone triage: An alternative career for emergency nurses." Journal of Emergency Nursing **22**(6): 527-529.
- Molczan, K. (2001). "Triageing Pediatric Orthopedic Injuries." Journal of Emergency Nursing **27**(3): 297-300.
- Moliter, L. (2000). "A sick infant with poor capillary refill." Journal of Emergency Nursing **26**: 390-391.
- Molitor, L. (1999). "A 45-year-old man with dizziness." Journal of Emergency Nursing **25**(1): 67-68.
- Molitor, L. (2001). "A Woman with Unilateral Eye Pain and Malaise." Journal of Emergency Nursing **27**(5): 519-520.

- Monash Institute of Health Services, R. (2001). "Steering Committee." Guidelines for Triage Education and Practice.
- Monk, M. (1998). "Interviewing suspected victims of child maltreatment in the emergency department." Journal of Emergency Nursing **24**(1): 31-34.
- Morgan, M. (2000). "Anthrax. An old disease returns as a bioterrorism weapon." N J Med **97**(9): 35-41.
- Morimoto, F. S. T. and T. Yoshioka (1999). "Intoxication of VX in Humans." American Journal of Emergency Medicine **17**(5): 493.
- Morrison, H. (2004). "Being a Good Samaritan." Advance for Nurses **6**(21): 19-21.
- Mortelmans, L., P. Bogaerts, et al. (2005). "Spontaneous pneumomediastinum and myocarditis following Ecstasy use: a case report." European Journal of Emergency Medicine **12**(1): 36-38.
- Mower, W., C. Sachs, et al. (1997). "Pulse oximetry as a fifth pediatric vital sign." Pediatrics **99**(5): 681-6.
- Mulford, C. and P. C. Giordano. (2008, February 4, 2009). "Teen Dating Violence: A Closer Look At Adolescent Romantic Relationships." National Institute of Justice Journal, 261, from <http://www.ncjrs.gov/pdffiles1/nij/224089.pdf>
- Mullally, J. and E. Weber (2003). "Triage switch could fail without these steps." ED Nursing **6**(7): 83-84.
- Mulryan, K. (2004). "How to recognize and respond to child abuse." Nursing2004 **34**(10): 52-57.
- Murphy, K. (1997). Pediatric Triage Guidelines. St. Louis, Mosby.
- Murray, M., M. Bullard, et al. (2004). "Revisions to the Canadian Emergency Department Triage and Acuity Scale Implementation Guidelines." Canadian Journal of Emergency Medicine. **6**(6): 421-427.
- Myers, F. (2002). "Hunting Down Hantavirus." Nursing2002 **32**(5): 56-57.
- Myers, M. (1999). "Notes from the field, Kid-friendly ED boosts patient and staff morale." Nursing Management **30**(6): 76.
- Nagle, B. and C. Nee (2002). "Recognizing and responding to acute myocardial infarction." Nursing2002 **32**(10): 50-54.
- Nakagawa, J., S. Ouk, et al. (2003). "Interobserver agreement in emergency department triage." Annals of Emergency Medicine **41**(2): 191-195.
- Nakagawa, J., S. Ouk, et al. (2003). "Interobserver Agreement in Emergency Department Triage." Annals of Emergency Medicine **41**(2): 191 - 195.
- Nakajima, T., S. Sato, et al. "Sarin Poisoning of a Rescue Team in the Matsumoto Sarin Incident in Japan." Weekly Web Review in Emergency Medicine.
- Nannini, A., J. Weiss, et al. (2002). "Pregnancy-Associated Mortality at the End of the Twentieth Century: Massachusetts, 1990 - 1999." Journal of the American Medical Women's Association **57**(23).
- Narayan, M. and et al. (2002). "Searching for nursing's future?" Nursing Management **33**(1): 27-30.
- Nathens, A., R. Maier, et al. (2001). "Payer status: The unspoken triage criterion." Journal of Trauma: Injury, Infection, and Critical Care **50**(5): 776-783.
- National Alliance on Mental Illness. (2006, March 2006). "Grading the States: A Report on America's Healthcare System for Serious Mental Illness." from http://www.nami.org/Content/NavigationMenu/Grading_the_States/Full_Report/GTS06_final.pdf.
- National Alliance on Mental Illness. (2009). "Grading the States 2009." Retrieved March 12, 2009, from http://www.nami.org/gtsTemplate09.cfm?Section=Grading_the_States_2009.
- National Center on Elder Abuse. (2005). "Fact Sheet: Elder Abuse Prevalence and Incidence." Retrieved March 13, 2009, from http://www.ncea.aoa.gov/ncearoot/Main_Site/pdf/publication/FinalStatistics050331.pdf.
- National Coalition for the Homeless. (June 2008). "How Many People Experience Homelessness?," from http://www.nationalhomeless.org/publications/facts/How_Many.pdf.
- National Emergency Medical Services for Children Resource, A. (1998). "Committee on Pediatric Equipment and Supplies for Emergency Departments." Annals of Emergency Medicine **31**(1): 54-58.
- National Institutes of, H. (2005). "Age Appropriate Vital Signs." from <http://www.cc.nih.gov/cc/pedweb/pedsstaff/age.age.html>.

- National Student Nurses' Association, I. (2000). NCLEX-RN Review 4th Edition. Albany, NY, William Brottmiller.
- National Triage Task Force (2001). "Canadian Pediatric Triage and Acuity Scale: Implementation Guidelines For Emergency Departments." Canadian Journal of Emergency Medicine **3**(4): S1-S27.
- Nawar, E., Niska RW., et al. (2007, August 15, 2007). "National hospital ambulatory medical care survey: 2005 emergency department summary. Advance data from vital and health statistics, no 386." from <http://www.cdc.gov/nchs/data/ad/ad386.pdf>.
- Naylor, C. (1999). "No impact from active dissemination of the Ottawa Ankle Rules: Further evidence of the need for local implementation of practice guidelines." Canadian Medical Association Journal **160**(8): 1165-1168.
- Naylor, M., C. Stephens, et al. (2005). "Cognitively Impaired Older Adults: From Hospital to Home." American Journal of Nursing **105**(2): 52-62.
- Neely, K., J. Eldurkar, et al. (2000). "Do Emergency Medical Services Dispatch Nature and Severity Codes Agree with Paramedic Field Findings." Academy of Emergency Medicine **7**(2): 174-180.
- Nelms, T. (1999). "An educational program to examine emergency nurses; attitudes and enhance caring intervention with battered women." Journal of Emergency Nursing **25**(4): 290-293.
- Nelson, B. and S. Basavaraju (2006). "Sonographic Diagnosis of Axillary Artery Aneurysm Presenting As Painful Axillary Mass." Annals of Emergency Medicine **48**(3): 339.
- Nelson, R. (2005). "Staffing in California, One Year Later." American Journal of Nursing **105**(2): 25-26.
- Newberry, L. (2001). Making the right decision: A triage curriculum. 2nd ed. Chicago, Ill, Emergency Nurses Association.
- Newberry, L. (2002). "Practical Suggestions for Helping Emergency Nurses Handle Mass Casualties." Disaster Management & Response: 15-17.
- Newberry, L. (2003). Sheehy's Emergency Nursing: Principles and Practice. Marietta, GA, Mosby.
- Nguyen, H. and M. Weir (2002). "Urinary tract infection as a possible marker for teenage sex." South Med J **95**(8): 867-869.
- Nichol, G., I. Stiell, et al. (1999). "An Economic Analysis of the Ottawa Knee Rule." Annals of Emergency Medicine **34**(4): 438-447.
- Nielsen, D. (2004). "Improving ED Satisfaction When Triage Nurses Routinely Communicate With Patients as to Reasons for Waits: One Rural Hospital's Experience." Journal of Emergency Nursing **30**(4): 336-338.
- Nocera, M. "Pediatric Emergency Care Course."
- Noonan, N., C. Bolinger, et al. (2003). Hematological and Oncologic Emergencies. Core Curriculum for Pediatric Emergency Nursing. Boston, MA, Jones and Bartlett: 321-339.
- Noone, J. (2000). "Charting By Exception."
- Normandin, P. (1996). "Reponding to a natural disaster." Journal of Emergency Nursing **22**(6): 632-63.
- Novella, A. (2000). "re: Hospital ED Overcrowding." Hospital Administrator.
- Novello, A. (2002). "Commissioner of Health." NY Chapter ACEP.
- NSO. (2004, December 15, 2006). "January 2004 Legal Case Study." from [http://www.nso.com/case/com_print.php?id=95&area=\\$dbareaofhealth](http://www.nso.com/case/com_print.php?id=95&area=$dbareaofhealth).
- Nussbaum, G. and S. Hartwick (2002). "Biphasic defibrillators: Headed your way?" Rn **65**(9): 28ac2-28ac5.
- O'Brien, G., M. Shapiro, et al. (1996). "Inappropriate emergency department use: A comparison of three methodologies for identification." Academy of Emergency Medicine **3**(3): 252-257.
- O'Connell, J., W. Towles, et al. (2002). "Patient decision making: Use of and adherence to telephone-based nurse triage recommendations." Med Decision Making **22**(4): 309-317.
- O'Toole, S. and J. Withers (1998). "From the Streets, to the Emergency Department, and Back: A Model of Emergency Care for the Homeless." Topics in Emergency Medicine **20**(4): 12-20.
- O'Brien, G., M. Shapiro, et al. (1996). ""Inappropriate" Emergency Department Use: A Comparison of Three Methodologies for Identification." Academic Emergency Medicine **3**(3): 252 - 257.
- O'Brien, J.-A. (2004). "The Experience of Trauma Resuscitation in the Emergency Department: Themes From Seven Patients." Journal of Emergency Nursing **30**(3): 216-224.

- Occupational Safety and Health Administration. (2004). "Guidelines for Preventing Workplace Violence for Health Care & Social Services Workers ", 2006, from www.osha.gov/Publications/osha3148.pdf.
- O'Hara-Speert, M. and S. Mullaly (1996). "Nursing care of the patient with a complete scalp avulsion." Journal of Emergency Nursing **22**(6): 552-559.
- O'Loughlin, M. C. L. (2004). "A 79 year-old Man With an Impalement Injury of His Face." Journal of Emergency Nursing **30**(4): 303-306.
- Olsen, J. C., B. Cutcliffe, et al. (2008). "Emergency department design and patient perceptions of privacy and confidentiality." Journal of Emergency Medicine **35**(3): 317-320.
- Oman, K. and J. Koziol-McLain (2007). Emergency Nursing Secrets Second Edition. St. Louis, MO, Mosby-Elsevier.
- Oman, K., J. Koziol-McLain, et al. (2001). Emergency Nursing Secrets. Philadelphia, PA, Hanley & Belfus.
- O'Neil, E. and B. Kimball (2002). "Health Care's Human Crisis: The American Nurse Shortage." Robert Wood Journal.
- O'Riordan, W., P. Gillette, et al. (1986). "Overdose of cylobenzaprine, the triacyclic muscle relaxant." Annals of Emergency Medicine **15**(5): 592-3.
- Ortegon, N. and F. Westergaard (2003). "Cervical Spine Immobilization: A Primer." Journal of Emergency Medicine **29**(2): 174-176.
- O'Toole, S. and J. Withers (1998). "From the Streets, to the Emergency Department, and Back: A Model of Emergency Care for the Homeless." Topics in Emergency Medicine **20**(4).
- Otoupalik, S. (1999). "Bringing the crash scene into the emergency department." Journal of Emergency Nursing **25**(5): 388-391.
- Overton-Brown, P., J. Higgins, et al. (2001). "What does the triage nurse do?" Emergency Nurse **8**(10): 30-36.
- Paiano, R., A. Burns, et al. (2000). "Acute MI: An atypical presentation." Journal of Emergency Nursing **26**(1): 8-14.
- Pakieser, R., P. Lenaghan, et al. (1998). "Battered women: Where they go for help." Journal of Emergency Nursing **24**(1): 16-19.
- Palmer, J. (1996). "Thoughts on becoming a nurse entrepreneur." Journal of Emergency Nursing **22**(6): 534-535.
- Paparella, S. (2004). "Avoiding Dangerous Abbreviations and Dose Expressions." Journal of Emergency Nursing **30**(1): 54-58.
- Parenti, N., G. Ghetti, et al. (2006). "Quality Assessment of Nurse Triage: Which Factors Are Associated to Mistriage in Emergency Patients?" Annals of Emergency Medicine **48**(4): supplement - 53.
- Parini, S. M. (2002). "Meningitis Mind-Bender." Nursing Management: 21-26.
- Parris, W., S. McCarthy, et al. (1997). Do triage nurse initiated X-rays for limb injuries reduce patient transit time?, Colosum Process Consulting.
- Partovi, S., B. Nelson, et al. (2001). "Faculty Triage Shortens Emergency Department Length of Stay." Academic Emergency Medicine **8**(10): 990-995.
- Pasero, C. (2002). "Pain Assessment in Infants and Young Children: Neonates." American Journal of Nursing **102**(8): 61-64.
- Pasero, C. (2003). "Pain in the Emergency Room." American Journal of Nursing **103**(7): 73-104.
- Pate, E. (2003). "A 3-month-old with blood in the stool: a case scenario." Journal of Emergency Nursing **29**(1): 68-71.
- Patterson, J. and e. al (2006). "Bridging Orders Plus a Dedicated Admission Nurse: A Recipe to Decrease ED Turnaround Times." Annals of Emergency Medicine **48**(4): Supplement - 5-6.
- Paul, R. and L. Elder (2004). The Miniature Guide to Critical Thinking, Foundation for Critical Thinking.
- Pauldine, E. (2003). "Taking a bite out of Lyme disease." Nursing2003 **33**(4): 49-52.
- Paulson, D. (2004). "A Comparison of Wait Times and Patients Leaving Without Being Seen When Licensed Nurses Versus Unlicensed Assistive Personnel Perform Triage." Journal of Emergency Nursing **30**(4): 307-311.
- Pavlovich-Danis, S. and D. Rush (2002). "Recognizing Drug-Seeking Behavior." Nursing Spectrum 2002 Emergency Nurses Specialty Edition: 30-36.

- Pavlovich-Davis, S. (2002). "Patients Who Try Your Patience - Every Time." Nursing Spectrum 2002 Emergency Nurses Specialty Edition: 14-16.
- Pearsall, C. (2005). "Forensic Biomarkers of Elder Abuse: What Clinicians Need to Know." Journal of Forensic Nursing **1**(4): 182-186.
- Pedrotti, D. (2000). "Top-notch triage." Journal of Emergency Medical Services **25**(6): 79-80, 82.
- Peek-Asa, C., L. Cubbin, et al. (2002). "Violent Events and Security Programs in California Emergency Departments Before and After the 1993 Hospital Security Act." Journal of Emergency Nursing **28**(5): 420-426.
- Pelovitz, S. (2002). CMS Question and Answer Program Memorandum on EMTALA On-Call Responsibilities. Baltimore, MD 21244-1850.
- Peña, C. (2003). "Emergency Seizure." American Journal of Nursing **103**(11): 73-81.
- Pennings, E., K. Konijn, et al. (1998). "Clinical and toxicologic aspects of the use of Ecstasy." Ned Tijdschr Geneeskd **142**(35): 1942-1946.
- Peress, D. and et al. (2007). "Patients who leave prior to evaluation: a comparison of patients with psychiatric and non-psychiatric chief complaints." Annals of Emergency Medicine **50**(3): Supplement 43.
- Perhats, C. and A. M. Valdez (2008). "Suicide prevention in the emergency department." Journal of Emergency Nursing **34**(3): 251-253.
- Perkins, R. and W. Woods (2004). Risk Management and Ethics in Pediatric Emergency Care. Atlanta GA, Thomson American Health Consultants.
- Perlman, K., S. Myers-Phariss, et al. (2004). "A Shift From Demerol (Meperidine) to Dilaudid (Hydromorphone) Improves Pain Control and Decreases Admissions for Patients in Sickle Cell Crisis." Journal of Emergency Nursing **30**(5): 439-446.
- Persell, D., P. Arangie, et al. (2002). "Preparing for Bioterrorism." Nursing2002 **32**(2): 37-44.
- Petrack, E. M., N. C. Christopher, et al. (1997). "Pain Management in the Emergency Department: Patterns of Analgesic Utilization." Pediatrics **99**(5): 711-714.
- Pfaff, B. L. (1998). "Emergency department management of nerve agent exposure." International Journal of Trauma Nursing **4**(3): 71-78.
- Pfifferling, J. and K. Gilley. (2000). "Overcoming Compassion Fatigue." American Academy of Family Physicians News and Publications, from <http://www.aafp.org/fpm/20000400/39over.html>.
- Phillips, K. (2004). "Study Says Nurses' Long Hours Not Conducive to Safety."
- Phillips, S., P. W. Rond, et al. (1996). "The need for pediatric-specific triage criteria: Results from the Florida Trauma Triage Study." Pediatric Emergency Care **12**(6): 394-399.
- Physicians, A. C. o. E. (2006). "Medical Screening of Emergency Department Patients." Annals of Emergency Medicine **48**(4): 510.
- Pico-Alfonso, M. (2005). "Psychological intimate partner violence: the major predictor of posttraumatic stress disorder in abuse women." Neuroscience and Biobehavioral Reviews **29**: 181-193.
- Pierce, B. and P. Zimmermann (1998). "Sensitivity toward homosexuals." Journal of Emergency Nursing **24**(4): 349.
- Pines, J. and J. Hollander (2008). "Emergency department crowding is associated with poor care for patients with severe pain." Annals of Emergency Medicine **51**(1): 1-5.
- Pines, J., J. Prosser, et al. (2006). "Predictive values of triage temperature and pulse for antibiotic administration and hospital admission in elderly patients with potential infection." The American Journal of Emergency Medicine **24**(6): 679-683.
- Pitts, S., R., R. W. Niska, et al. (2008). National Hospital Ambulatory Medical Care Survey: 2006 Emergency Department Summary. U.S. Department of Health and Human Services Centers for Disease Control and Prevention and National Center for Health Statistics.
- Plaisier, B., S. Meldon, et al. (1998). "Effectiveness of a 2-Specialty, 2-Tiered Triage and Trauma Team Activation Protocol." Annals of Emergency Medicine **32**(4): 436-41.
- Platt, A., J. Eckman, et al. (2002). "Treating Sickle Cell Pain: An Update from The Georgia Comprehensive Sickle Cell Center." Journal of Emergency Nursing **28**(4): 297-303.
- Plichta, S., P. Clements, et al. (2007). "Why SANEs matter: models of care for sexual violence victims in the emergency department." Journal of FORENSIC NURSING **3**(1): 15-23.

- Pointer, J. E., M. A. Levitt, et al. (2001). "Can paramedics using guidelines accurately triage patients?" Annals of Emergency Medicine **38**(3): 268-277.
- Pollock, D., D. Adams, et al. (1998). "Data Elements for Emergency Department Systems, Release 1.0 (DEEDS): A Summary Report." Annals of Emergency Medicine **31**(2): 1-16.
- Pope, D., C. Fernandes, et al. (2000). "Frequent users of the emergency department: a program to improve care and reduce visits." Canadian Medical Association Journal **162**(7): 1017-1020.
- Posner, Z., Hanna, et al. (2003). "Ten-Fold Expansion of a Burn Unit in Mass Casualty: How to Recruit the Nursing Staff." Disaster Management & Response **1**(4): 100-104.
- Powell, K. (2002). "Nurses' Name Badge Identification: How Montana's State Board of Nursing has Decided the Issue." Journal of Emergency Nursing **28**(1): 78-81.
- Pozzi, C. (1998). "Exposure of prehospital providers to violence and abuse." Journal of Emergency Nursing **24**(4): 320-323.
- Pravikoff, D., A. Tanner, et al. (2005). "Readiness of U.S. Nurses for Evidence-Based Practice." American Journal of Nursing **105**(9): 40-51.
- Prince, L. A., E. Rodriguez, et al. (2008). "Hyperglycemia in ED patients with no history of diabetes." American Journal of Emergency Medicine **26**(5): 532-536.
- Pritchard, M. J. (2003). Nursing Times: 32-34.
- Proctor, J. (2000). "Managed care preauthorization practices: Implications for the emergency department." Tennessee Medicine **93**(2): 59-62.
- Prodoehl, D. (2002). "ED Free-Flow." Nursing Management: 32G-32H.
- Proehl, J. (2004). "Emergency; Accidental Amputation." American Journal of Nursing **104**(2): 50-53.
- Proehl, J., P. Tanabe, et al. (2003). "Are you ready for a 5-level triage scale? Be prepared: Most EDs will switch soon." ED Nursing **6**(3): 29-31.
- Proper, C. (1999). "One Urban hospital's experience with false anthrax exposure disaster response." Journal of Emergency Nursing **25**(6): 501-504.
- Prosser, R. L. (1999). "Routine stress testing at triage for chest pain (letter)." Annals of Emergency Medicine **34**(1): 117-118.
- Pruitt, W. and M. Jacobs (2004). "Interpreting Arterial Blood Gases." Nursing2004 **34**(8): 50-53.
- Pryor, J. (2006). "What Do Nurses Do in Response to Their Predictions of Aggression?" Journal of Neuroscience Nursing **38**(3): 117-182.
- Puntillo, K., M. Meighor, et al. (2003). Accuracy of Emergency Nurses in Assessment of Pain. Pain Manag Nurs, W.B. Saunders: 171-175.
- Quinlan, C. (2000). "An 8 day old infant with poor perfusion and diaphoresis." Journal of Emergency Nursing **26**: 85-86.
- Quinn, J., S. Mahadevan, et al. (2007). "Effects of implementing a rapid admission policy in the ED." American Journal of Emergency Medicine **25**(5): 559-563.
- Quinn, S. (1998). "Trauma! ED triage." Rn **61**(9): 53-54, 56, 58.
- Ramchandani, N. (2004). "Diabetes Under Control - Type 2 Diabetes in Children." American Journal of Nursing **104**(3): 65-68.
- Raper, J. (1996). "A Cognitive Approach to Patient Satisfaction with Emergency Department Nursing Care." Journal of Nursing Care Quality **10**(4): 48-58.
- Raper, J., B. Davis, et al. (1999). "Patient satisfaction with emergency department triage nursing care: A multicenter study." Journal of Nursing Care Quality **13**(6): 11-24.
- Rathlev, N. and et al. (2007). "Time series analysis of variables associated with daily mean emergency department length of stay." Annals of Emergency Medicine **49**(3): 265-271.
- Ray, C., M. Jagim, et al. (2003). "ENA's New Guidelines for Determining Emergency Department Nurse Staffing." Journal of Emergency Nursing **29**(3): 245-253.
- Rayhorn, N., N. Argel, et al. (2003). "Understanding Astrosophageal Reflux Disease." Nursing2003 **33**(10): 36-42.
- Raymond, L. (2002). "Documenting for "PROs"." Nursing2002 **32**(3): 50-53.
- Ream (2000). "Inside Washington - Domestic Violence Guidelines." Journal of Emergency Nursing **26**(1).
- Redd, J. and E. Susser (1997). "Controlling Tuberculosis in an Urban Emergency Department: A Rapid Decision Instrument for Patient Isolation." American Journal of Public Health **87**(9): 1543-1546.

- Redelmeier, D. A., J. P. Molin, et al. (1995). "A randomized trial of compassionate care for the homeless in an emergency department." Lancet: 1131-1134.
- Reeder, R. and D. Danis (2001). "Penetrating Chest Trauma." American Journal of Nursing Supplement: 15-18.
- Regojo, P. (2003). "Burn Care Basics." Nursing2003 **33**(3): 50-53.
- Reilly, C. and D. Deason (2003). "Chemical Release?" Nursing2003 **33**(1): 36-43.
- Rennison, C. M. and S. Welchans (2003). Bureau of Justice Statistics Crime Data Brief, Intimate Partner Violence, 1993-2001.
- Rhodes, K., H. Kushner, et al. (2007). "Characterizing emergency department discussions about depression." Academic Emergency Medicine **14**(10): 908-911.
- Rich, V., P. Garcia Sullivan, et al. (2007). "Pioneers in patient flow improvement: combining people, processes, and technology." Nurse Leader **April, 2007**: 52-56.
- Richards, C. (2005). "Ankle Injury, Soft Tissue." eMedicine: Trauma and Orthopedics.
- Richardson, D. (1998). "No Relationship between Emergency Department Activity and Triage Categorization." Academy of Emergency Medicine **5**(2): 141-145.
- Roarck, D. (1999). "The need or increasing organ donation among Americans and Hispanic-Americans: an overview." Journal of Emergency Nursing **25**(1): 21-27.
- Roberts, D. C., M. P. McKay, et al. (2008). "Increasing rates of emergency department visits for elderly patients in the United States, 1993-2003." Annals of Emergency Medicine **51**(6): 769-774.
- Robinson, K. (2001). "HCFA's 250-yard rule for Patients Requiring Assistance Outside: EMS; or the Hospital's Responsibility?" Journal of Emergency Nursing **27**(3): 264-266.
- Robinson, K. (2002). "VIPS, TIPS, CERTS, and MCRs: A New Plan to Harness the Power of Health Care Volunteers in the Aftermath of September 11." Journal of Emergency Nursing **28**(5): 444-446.
- Robinson, K., M. Jagim, et al. (2006). "Triageing our ED's. Here's what's ailing them and how implementing seven strategies can improve patient care." ED Insider: 14-16.
- Rodgers, D. "Are Your Patients Hearing What You're Not Saying?"
- Rodgers, D. "The Patient Interview: Still the Most Important Clinical Tool."
- Rogers, A. (2002). "Sleep Deprivation and the ED Night Shift." Journal of Emergency Nursing **28**(5): 469-470.
- Rogers, A. and et al. (2004). "The Effect of Limited English Proficiency on Admission Rates From Pediatric ED: Stratification by Triage Acuity." American Journal of Emergency Medicine **22**(7): 534-536.
- Rogers, D. (2002). "Ecstasy Overdose." Nursing2002 **32**(6): 112.
- Romig, L. (2002). "Pediatric triage. A system to Jump-start your triage of young patients at MCIs." Journal of Emergency Medical Services **27**(7): 52-58, 60-63.
- Rooney, J. (2005). "Systemic lupus erythematosus Unmasking a great imitator." Nursing2005 **35**(11): 54-60.
- Rosenau, A. M., B. A. Nester, et al. (2001). "The correlation of an emergency severity index (ESI) triage tool with labor costs in the emergency department." Academy of Emergency Medicine **8**(5): 479-480. [abstract].
- Rosenau, A., A. Waller, et al. (2006). "Is the Emergency Severity Index Reliable for Pediatric Triage?" Annals of Emergency Medicine **48**(4): supplement 62-63.
- Rosenstein, A. and M. O'Daniel (2005). "Disruptive Behavior & Clinical Outcomes." American Journal of Nursing **105**(1): 54-65.
- Ross, S., C. Leibold, et al. (1998). "Efficacy of the Motor Component of the Glasgow Coma Scale in Trauma Triage." Journal of Trauma: Injury, Infection, and Critical Care **45**(1): 42-44.
- Rothwell, K. (2004). "What If Disney Ran Your Hospital?" American Healthcare.
- Rourke, K. (2003). "An Orthopedic Nurse Practitioner's Practical Guide to Evaluating Knee Injuries." Journal of Emergency Nursing **29**(4): 366-372.
- Rowe, J. (1992). "Nurse Educator: Triage assessment tool." Journal of Emergency Nursing **18**(6): 540-544.
- Rowe, J. (1995). "Triage Decisions: A 25-year-old woman with productive cough." Journal of Emergency Nursing **21**(4): 362-363.

- Rowe, J. (1996). "Incorporating mechanism of injury into an emergency department's trauma triage tool." Journal of Emergency Nursing **22**(6): 583-585.
- Rowse, P. and J. Strickler (2005). "Avoid EMTALA violations: Never say these 3 things." ED Nursing Thomson American Health Consultants **8**(11): 127-128.
- Royer, M. (1998). "Clinical notebook. The person with dementia: ED assessment tips for his at-risk patient." Journal of Emergency Nursing **24**(4): 331-332.
- Rudie, J. (1998). "Where Do Psych Patients in the ED Belong?" Nursing Spectrum **2**(14): 6-7.
- Ruffolo, D. (2002). "Hypothermia in Trauma: The Cold, Hard Facts." Rn **65**(2): 46-52.
- Ruger, J., L. Lewis, et al. (2007). "Identifying high-risk patients for triage and resource allocation in the ED." American Journal of Emergency Medicine **25**(794-798).
- Ruger, J., L. Lewis, et al. (2007). "Identifying high-risk patients for triage and resource allocation in the ED." American Journal of Emergency Medicine **25**(794-798).
- Ruger, J., L. Lewis, et al. (2007). "Identifying high-risk patients for triage and resource allocation in the ED." American Journal of Emergency Medicine **25**(794-798).
- Rushton, C. (2004). "Ethics and Palliative Care in Pediatrics." American Journal of Nursing **104**(4): 54-63.
- Rutenberg, C. (2000). "What do we really KNOW about telephone triage." Journal of Emergency Nursing **26**(1): 76-78.
- Rzucidlo, S. and B. Shirk (2004). "Trauma Nursing Pediatric patients." Rn **67**(6): 36-42.
- Sacchetti, A., T. Warden, et al. (1999). "Can sick children tell time?: Emergency department presentation patterns of critically ill children." Academy of Emergency Medicine **6**(9): 906-910.
- Sachs, C. J., E. Weinberg, et al. (2008). "Sexual Assault Nurse Examiners' application of statutory rape reporting laws." Journal of Emergency Nursing **34**(5): 410-413.
- Safety Net Task, F. (1999). Defending America's Safety Net, W. Fields.
- Salati, D. (2004). "Caring For a Sick Child in a Nonpediatric Setting." Nursing2004 **34**(4): 54-61.
- Salazar, A., I. Bardes, et al. "High mortality rates from medical problems of frequent emergency department users at a university hospital tertiary care centre." European Journal of Emergency Medicine **12**(1): 2-5.
- Salk, E., D. Schriger, et al. (1998). "Effect of visual cues, vital signs, and protocols on triage: A prospective randomized crossover trial." Annals of Emergency Medicine **32**(6): 655-664.
- Sanborn, P. (2001). "Stomachaches and Other Complaints in Children: Is It Really Bullying?" Journal of Emergency Nursing **27**(1): 85 -87.
- Sandrick, K. (1999). "Moving patients through: Three top-performing emergency departments demonstrate how it's done." Strategies of Healthcare Excellence **12**(7): 1-7.
- Sands, N. (2007). "An ABC approach to assessing the risk of violence at triage." Australasian Emergency Nursing Journal **10**: 107-109.
- Santaniello, J., T. Esposito, et al. (2003). "Mechanism of injury does not predict acuity or level of service need: field triage criteria revisited." Surgery **134**(4): 698-703.
- Sarnese, P. (1997). "Assessing security in the emergency department: An overview." Journal of Emergency Nursing **23**(1): 23-26.
- Saunders, C. E. (1987). "Time study of patient movement through the emergency department: sources of delay in relation to patient acuity." Annals of Emergency Medicine **16**(11): 1244-1248.
- Scaletta, R. and D. L. Mason. (2007). "Letter to The Joint Commission." Retrieved February 10, 2009, from <http://www.aem.org/emtopics/NurseInitiatedProtocols.pdf>.
- Schaider, J. J., A. T. Evans, et al. (2001). "Impact of a decision aid on triage of chest pain admissions." Academy of Emergency Medicine **8**(5): 505.
- Schaulis, M. and E. Snoey (2001). "Three years, a thousand visits: A case study of the ultimate frequent flyer." Annals of Emergency Medicine **38**(1): 87-89.
- Scheetz, L. (2003). "Effectiveness of Prehospital Trauma Triage Guidelines for the Identification of Major Trauma in Elderly Motor Vehicle Crash Victims." Journal of Emergency Medicine **29**(2): 109-115.
- Scheinkestel, C., M. Mailey, et al. (1999). "Hyperbaric or Normobaric Oxygen for Acute Carbon Monoxide Poisoning: A Randomized Controlled Clinical Trial." The Poison Review **6**(3): 1.
- Schlomann, P. (1998). "Burnout or Exploitation?" Revolution; The Journal of Nurse Empowerment: 89-90.

- Schmidt, C. (2003). "A 12 month old girl with maculopapular lesions and lower extremity edema." Journal of Emergency Nursing **30**(3): 204-207.
- Schmitt, B. (2004). Pediatric Telephone Advice. Philadelphia, PA, Lippincott.
- Schoenfeldt, M. (2000). School Crisis Response Teams: Lessening The Aftermath. Renton, WA, Mary Schoenfeldt.
- Schriver, J., R. Talmadge, et al. (2003). "Emergency Nursing: Historical, current, and Future Roles." Journal of Emergency Nursing **29**(5): 431-439.
- Schull, M., A. Kiss, et al. (2006). "The Effect of Low-Complexity Patients on Emergency Department Waiting Times." Annals of Emergency Medicine - Articles in Press.
- Schull, M., M. Vermeulen, et al. (2006). "The Risk of Missed Diagnosis of Acute Myocardial Infarction Associated With Emergency Department Volume." Annals of Emergency Medicine **48**(6): 647-655.
- Schultz, M. (2002). "Low literacy skills needn't hinder care." Rn **65**(4): 45-48.
- Schultz, M., N. Hernandez, et al. (2004). "Help patients cope with fibromyalgia." Rn **67**(9): 46-50.
- Schumacher, W. (1999). "Methods for improving emergency department operational process." Health Care Strategy Management **17**(2): 13-15.
- Schwab, R. (2000). "Emergency department customer satisfaction: The point of view paradox." Annals of Emergency Medicine **35**(5): 499-501.
- Schwarz, T. (2005). "PTSD in Nurses." American Journal of Nursing **105**(3): 13.
- Schweon, S. (2005). "Whooping Cough makes it's return." Rn **69**(2): 32-37.
- Seaberg, D. C. and B. MacLeod (1998). "Correlation between triage nurse and physician ordering of ED tests." American Journal of Emergency Medicine **16**(1): 8-11.
- Seaberg, D., J. Stimler, et al. (2000). "Effect of state legislation prohibiting denial of emergency department patient claims." Annals of Emergency Medicine **35**(3): 267-271.
- Sedlak, S. (1996). "Pulmonary artery monitoring in the emergency department." Journal of Emergency Nursing **22**(3): 196-205.
- Shapiro, A. (2000). "Less than common AMI symptoms." American Journal of Nursing: 5-7, 24-26.
- Shapiro, M. and G. O'Brien (2000). "Deferral out of the emergency department: The wrong solution?" Annals of Emergency Medicine **36**(1): 71-72 (12 ref).
- Shapiro, S. (2007). "Evidence-based practice for advanced practice emergency nurses." Advanced Emergency Nursing Journal **29**(4): 331-338.
- Sheehy, S. (1990). Manual of Emergency Care Third Edition. St. Louis, Mosby
- Sheehy, S. (2003). Emergency Nursing Principles 5th Edition. St. Louis, Mosby.
- Sheehy, S. and J. George (1999). "Emergency consent: how would you act?" Journal of Emergency Nursing **25**(5): 401-402.
- Shelly, J. (2003). "Measuring the Spirit of Nursing." Journal of Christian Nursing **20**(3): 14.
- Sherman, D. (2004). "Nurses' Stress and Burnout." American Journal of Nursing **104**(5): 48-57.
- Sherrod, B. and H. Brown (2005). "Patient Satisfaction: Get the Edge." Nursing Management **Vol 36**(3): 61-64
- Shesser, R., K. Holtermann, et al. (2000). "Results of provider self-adjudication using the prudent layperson standard compared with the managed care organization's emergency department claim review process." Annals of Emergency Medicine **36**(3): 212-218.
- Shumway, M., A. Boccellari, et al. (2008). "Cost-effectiveness of clinical case management for ED frequent users: results of a randomized trial." American Journal of Emergency Medicine **26**(2): 155-164.
- Shute, N. and M. Marcus (2001). "Code blue crisis in the ER." U.S. News and World Report **131**(9): 54-61.
- Sievert, U., H. Pau, et al. (1999). "The "ear fever thermometer" - studies of ear thermography." Laryngorhinootologie **78**(7): 397-400.
- Silvestri, A. and N. McDaniel-Yakscoe (2005). "Observation Medicine: The Expanded Role of the Nurse Practitioner in a Pediatric Emergency Department Extended Care Unit." Pediatric Emergency Care **21**(3): 199-202.

- Simon, T. D., C. Bublitz, et al. (2004). "External Causes of Pediatric Injury-related Emergency Department Visits in the United States." Academy of Emergency Medicine **11**(10): 1042-1048.
- Simonsen-Anderson, S. (2002). "Safe and Sound: Telephone triage and home care recommendations save lives and money." Nursing Management **33**(6): 41-43.
- Simosky, J., K. E. Stevens, et al. (2002). "Nicotinic Agonists and Psychosis." Current Drug Targets - CNS & Neurological Disorders: 177-179.
- Sinclair, D. and R. Green (1998). "Emergency department observation unit: Can it be funded through reduced inpatient admission?" Annals of Emergency Medicine **32**(6): 670-675.
- Siwula, C. (2003). "Managing Pediatric Emergencies, No Small Matter." Nursing2003 **33**(2): 48-51.
- Skidmore-Roth, L. (1998). Nursing Drug Reference. St. Louis, Missouri, Mosby.
- Sloan, C., R. Pong, et al. (2005). Triage Practices and Procedures in Ontario's Emergency Departments: A report to the Steering Committee, Triage in Ontario.
- Small, D., P. Ragusa, et al. (2006). "Proving That "Less is More": The Emergency Department at Florida's North Broward Medical Center Reduces Minor Care Turnaround Time." Journal of Emergency Nursing **32**(3): 258-260.
- Small, D., P. Ragusa, et al. (2006). "Proving That "Less Is More": The Emergency Department at Florida's North Broward Medical Center Reduces Minor Care Turnaround Time." Journal of Emergency Nursing **32**(3): 258-260.
- Smart, D., C. Pollard, et al. (1999). "Mental health triage in emergency medicine." Aust N Z J Psychiatry **33**(1): 57-66.
- Smetzer, J. (1998). "Lesson from Colorado - Beyond Blaming Individuals." Nursing Management **29**(6): 49-51.
- Smith, L. (2007). "Documenting use of an interpreter." Nursing2007 **37**(7): 25.
- Smith, R., M. Curci, et al. (2002). "Pain Management: The global connection." Nursing Management: 27-30.
- Smith-Alnimer, M. (2004). "Alcohol Withdrawal and Delirium Tremens." American Journal of Nursing **104**(5): 72A-72G.
- Sofer, D. (2005). "Sickle Cell Study Halted." American Journal of Nursing **105**(3): 20.
- Sokolove, P., B. Lee, et al. (2000). "Implementation of an emergency department triage procedure for the detection and isolation of patients with active pulmonary tuberculosis." Annals of Emergency Medicine **35**(4): 327-336.
- Somers, L., M. Beckett, et al. (2001). "Improving the delivery of analgesia to children in pain." EmergencyMedical Journal **18**(3): 159-161.
- Southard, P. (2004). "2003 "Clarification" of Controversial EMTALA Requirement for 24/7 Coverage of Emergency Departments by On-call Specialists, Significant Impact on Trauma Centers." Journal of Emergency Nursing **30**(6): 582-583.
- Spagrud, L. and et al. (2003). "Children's Self-Report of Pain Intensity." American Journal of Nursing **103**(12): 62 -64.
- Spaite, D., F. Bartholomeaux, et al. (2002). "Rapid Process Redesign in a University-Based Emergency Department: Decreasing Waiting Time Intervals and Improving Patient Satisfaction." Annals of Emergency Medicine **39**(2): 168-177.
- Spencer, M. (2002). "So many patients, so few beds." Nursing Management: 41-42.
- Spiller, H. and L. Cutino (2003). "Fatal cyclobenzaprine overdose with postmortem values." Journal of Forensic Science **48**(4): 883-4.
- Spiller, H., M. Winter, et al. (1995). "Five-year multicenter retrospective review of cyclobenzaprine." Journal of Emergency Medicine **13**(6): 781-785.
- Squires, A. (2004). "Documenting short-staffing: A delicate balance." Nursing2004 **34**(9): 24.
- Stearley, H. (1999). "What Ever Happened to Nursing - The Anger Within." 1-18.
- Steeffel, L. (2004). "A Race Against Time." ednurses 2004 Specialty Guide: 84-86.
- Stefan, S. (2006). "Emergency Department Assessment of Psychiatric Patients: Reducing Inappropriate Inpatient Admissions." Retrieved August 9, 2006, from http://www.medscape.com/viewprogram/5768_pnt.
- Steffen, K. (2003). "When your trauma patient is over 65." Nursing2003 **33**(4): 53-56.

- Steinhauer, R. (2002). "The emergency management plan." Rn **65**(6): 40-46.
- Steinman, R. (2007). "Pediatric diabetic ketoacidosis." American Journal of Nursing **107**(3): 72CC-72KK.
- Steinmann, R., M. Widecan, et al. (2004). "Is your care of children with fever outdated? Don't miss warning signs." ED Nursing **7**(6).
- Stengle, J. (2007). ER kiosks let patients avoid long lines. The Associated Press. Dallas.
- Stephens, G., M. Pokorny, et al. (1997). "The Effects of Inservice Education on the Institution of Triage Protocols." Journal of Nursing Staff Development **13**(4): 189-192.
- Sterner, K. and V. Keough (2003). "Holiday Heart Syndrome: A Case of Cardiac Irritability After Increased Alcohol Consumption." Journal of Emergency Nursing **29**(6): 570-573.
- Stevens, L. (2005). Improved Screening of Women for violence - Basic Guidelines for Healthcare Providers, Medscape.
- Stewart, B. and et al. (2004). "Validation of the Alder Hey Triage Pain Score." Archives Diseases of Childhood **89**(7): 625-630.
- Stewart, C. (2006). "Guidelines for the ED management of pediatric diabetic ketoacidosis." Pediatric Emergency Medicine Practice **3**(3): 1-16.
- Stewart, J. and D. Webster (1992). "Re-evaluation of the tympanic thermometer in the emergency department." Annals of Emergency Medicine **21**(2): 158-61.
- Stewart, K. (1999). "Ruptured Spleen." Nursing99 **29**(11): 35.
- Stiebel, V. and S. Gordon (1998). "Judgmental barriers to care in the emergency department: Patients who can really turn you off." Topics in Emergency Medicine **20**(4): 60-67.
- Stiell, I. G., G. A. Wells, et al. (1997). "Implementation of the Ottawa Knee Rule for the use of radiography in acute knee injuries." Jama **278**(23): 2075-2079.
- Stiell, I., G. Wells, et al. (1999). "Validating the Real Ottawa Knee Rule." Annals of Emergency Medicine **33**(2): 241-243.
- Stobbe, K., D. Dewar, et al. (2002). "Canadian Emergency Department Triage and Acuity Scale (CTAS): Rural Implementation Statement." 2002 Society of Rural Physicians of Canada **7**(4): 271-274.
- Stock, L., G. Bradley, et al. (1994). "Patients Who Leave Emergency Departments Without Being Seen by a Physician: Magnitude of the Problem in Los Angeles County." Annals of Emergency Medicine **23**(2): 294-298.
- Stopford, B. (2001). "Responding to the Threat of Bioterrorism Practical Resources and References, and the Importance of Preparation." Journal of Emergency Nursing **27**(5): 471-475.
- Stotts, N. and C. Deitrich (2004). "The Challenge to Come: The Care of Older Adults." American Journal of Nursing **104**(8): 40-49.
- Sullivan, D. (1993). "Minors and emergency medicine." Emergency Medicine Clinics of North America **11**: 841 - 851.
- Sullivan, G. (2002). "Where to find Practice Guidelines for Telephone Nursing." Rn **65**(5): 72-73.
- Sullivan, G. (2004). "Does Your Charting Measure Up?" Rn **67**(3): 61-65.
- Sulton, L. (2002). "Meeting the Challenge of Guillain-Barre' Syndrome." Nursing Management **33**(7): 25-31.
- Summers, R., R. Anders, et al. (1998). "Effect of Routine Pulse Oximetry Measurements on ED Triage Classification." American Journal of Emergency Medicine **16**(1): 5-7.
- Sun, B. C., J. A. Emond, et al. (2004). "Characteristics and admission patterns of patients presenting with syncope to U.S. Emergency Departments." Academy of Emergency Medicine **11**(10): 1029-1034.
- Sun, B., E. Binstadt, et al. (2007). "Characteristics and temporal trends of "left before being seen" visits in US emergency departments, 1995-2002." The Journal of Emergency Medicine **32**(2): 211-215.
- Sung, J., G. Bochicchio, et al. (2005). "Admission hyperglycemia is predictive of outcome in critically ill trauma patients." American Journal of Emergency Medicine **24**(5): 524.
- Sutherland, J. (2006). "Coming Soon to Your Neighborhood: Meth Abuse." Nursing Spectrum NC: 15-16.
- Sweet, N. (2004). "A Nurse's Apology." Rn **67**(9): 51, 52.
- Swick, M. (1997). "New Emergency Department Triage Protocols Help Improve Patient Turnaround." Cinahl **4**(5): 7-8.
- System, N. C. H. H. (1997). "Department of Emergency Medicine Triage Acuity Levels Trial."
- Tabone, S. (1999). "Staff models for the next millennium." Texas Nursing **73**(5): 6-7, 10.

- Talbert, S. (1998). "Summary of strategies for managing severe traumatic brain injury during the early posttraumatic phase." Journal of Emergency Nursing **24**(3): 254-258.
- Tanabe, P. (2003). Chapter 10 - Competency Cases. The Emergency Severity Index Implementation Handbook. Ena, Ena: 1-6.
- Tanabe, P. (2003). Chapter 9 - Practice Cases. The Emergency Severity Index Implementation Handbook, A Five-Level Triage System. Ena, Ena: 1-5.
- Tanabe, P. and M. Buschmann (1999). "A prospective study of ED pain management practices and the patient's perspective." Journal of Emergency Nursing **25**(3).
- Tanabe, P., R. Gimbel, et al. (2004). "Reliability and Validity of Scores on the Emergency Severity Index Version 3." Academy of Emergency Medicine **11**(1): 1-7.
- Tanabe, P., R. Gimbel, et al. (2004). "The Emergency Severity Index (Version3) 5-Level Triage System Scores Predict ED Resource Consumption." Journal of Emergency Nursing **30**(1): 22-29.
- Tanabe, P., R. Steinmann, et al. (2004). "Undiagnosed Hypertension in the ED Setting - An Unrecognized Opportunity by Emergency Nurses." Journal of Emergency Nursing **30**(3): 225-229.
- Tanaka, K., Y. Seino, et al. (2001). "Cardiac emergency triage and therapeutic decisions using whole blood rapid troponin T test for patients with suspicious acute coronary syndrome." Jpn Cir J **65**(5): 424-428.
- Tanenhaus, S. (2001). The Trouble With Enemies. The Wall Street Journal. New York.
- Task Force on Health, C. and U. the (2000). Preserving America's Health Care Safety Net: An Imperative for us All.
- Task, F. (1999). A report on EMT/Paramedics working in the Emergency Department Survey. Dallas, Texas.
- Task, F. (2001). Patient Safety in the Emergency Department Environment.
- Taylor, E. (2005). "What have we learned from Spiritual Care Research?" Journal of Christian Nursing **22**(1): 22-29.
- Taylor, R., B. O'Connor, et al. (2003). "The Voice of Experience: Australian Nurses Caring for Victims of Bali Bombing." Disaster Management & Response **1**(1): 2-7.
- Taylor, T. (1992). "The Emergency Department of the Future." Computers in Emergency Medicine Newsletter of the Section Of Computers in Emergency Medicine of the College Association of Emergency Physicians.
- Terenzi, C. (2000). "The Triage Game." Journal of Emergency Nursing **26**(1): 66-69.
- Terndrup, T. W. A. (1991). "Influence of otitis media on the correlation between rectal and auditory canal temperatures." Archives Diseases of Childhood **145**: 75-8.
- Terpilowski, J. and L. Criddle (2004). "Rhabdomyolysis Following a Gunshot Wound and One Trauma Center's Protocol and Guidelines." Journal of Emergency Nursing **30**(1): 36-41.
- Terregino, C., J. Reid, et al. (1997). "Secondary Emergency Department Triage (Supertriage) and Trauma Team Activation: Effects on Resource Utilization and Patient Care. Journal of Trauma: Injury, Infection, and Critical Care." **43**(1): 61-64.
- Texas Council on Family, V. Domestic Violence: A Personal Safety Plan.
- The Commonwealth, F. (1999). Health Concerns Across a Woman's Lifespan: 1998 Survey of Women's Health.
- The Joint Commission. (2007, January 9, 2007). "2008 National Patient Safety Goals Hospital Program." from http://www.jointcommission.org/PatientSafety?NationalPatientSafetyGoals/08_hap_npsgs.htm.
- The Joint Commission. (2008). "National Patient Safety Goals." Retrieved February 2, 2009, from <http://www.jointcommission.org/PatientSafety/NationalPatientSafetyGoals/>
- The Joint Commission. (2008). "Sentinel Event Alert: Behaviors that undermine a culture of safety." Retrieved February 11, 2009, from http://www.jointcommission.org/SentinelEvents/SentinelEventAlert/sea_40.htm
- The Joint Commission. (2008). "Sentinel Event Alert: Safely implementing health information and converging technologies." Retrieved 2/11/2009, from http://www.jointcommission.org/SentinelEvents/SentinelEventAlert/sea_42.htm
- The Medicine Group Usa, I. (1992). Pain Management in the Burn Patient: A Workshop Review.

- Thijs, R. D., W. A. Wagenaar, et al. (2008). "Transient loss of consciousness through the eyes of a witness." Neurology **71**: 1713-1718.
- Thomas, D. (2002). Special considerations for pediatric triage in the emergency department.
- Thomas, D. (2004). "Retaining Older ED Nurses." Journal of Emergency Nursing **30**(6): 525.
- Thomas, D. and R. Randolph (2004). "ED Brochure for Recruitment of Emergency Nurses." Journal of Emergency Nursing **30**(4): 343-345.
- Thomas, N. and J. Thompson (2003). "Tomorrow's nurses need your help today." Rn **66**(6): 51-53.
- Thompson, D., P. Yarnold, et al. (1996). "Effects of actual waiting time, information delivery, and expressive quality on patient satisfaction in the emergency department." Annals of Emergency Medicine **28**: 657-665.
- Thompson, J. and J. Dains (1982). Comprehensive Triage Reston, VA., Reston Publishing Company, Inc.
- Thomson American Health, C. (2003). "Want to Drastically Cut LWBS Numbers? Try Ice Packs and Adding a Fast Track." ED Management
http://www.ahcpub.com/ahc_root_htm1/hot/archive/2003/edm1220.
- Thomson American Health, C. (2003). Emergencies in the obstetric patient can be double trouble **14**: 49-60.
- Thomson American Health, C. (2005). Are cardiac patients waiting too long in your ED? Cut dangerous delays now **8**: 37-39.
- Thomson American Health, C. (2005). Dramatically improve care of peds with bronchiolitis **8/4**: 39-42.
- Thomson American Health, C. (2005). Ease the switch to bedside registration: 44-46.
- Thornton, J. B. (2000). "Domestic Violence." The New England Journal of Medicine **342**(7).
- Tinkoff, G., R. O'Connor, et al. (1996). "Impact of a Two-Tiered Trauma Response in the Emergency Department: Promoting Efficient Resource Utilization. Journal of Trauma: Injury, Infection, and Critical Care." **41**(4): 735-739.
- Tintinalli, J. (2000). "Analysis of insurance payment denials using the prudent layperson standard." Annals of Emergency Medicine **35**(3): 291-293.
- Tintinalli, J. M. D. M. S. (2004). Emergency Medicine A Comprehensive Study Guide 6th Edition. United States of America, McGraw-Hill Companies Inc.
- Tintinalli, J., F. Peacock, et al. (1994). "Emergency medical evaluation of psychiatric patients." Annals of Emergency Medicine **23**(4): 859-862.
- Tipsord-Klinkhammer, B. and C. P. Andreoni (1998). Quick Reference to Emergency Nursing. Philadelphia, W.B. Saunders.
- Tjaden, P. and N. Thoennes (2000). Extent, Nature, and Consequences of Intimate Partner Violence.
- Totten, V., B. Knopp, et al. (1996). "Physician - Patient Communication in the Emergency Department, Part 2: Communication strategies for Specific Situations." Academy of Emergency Medicine **3**(12): 1146-1153.
- Travers, D. (1999). "Triage: How long does it take? How long should it take?" Journal of Emergency Nursing **25**(3): 238 - 240.
- Travers, D., A. Waller, et al. (2000). "Comparison of 3-level and 5-level triage acuity systems." Journal of Emergency Nursing **26**(5): 411 [abstract].
- Travers, D., A. Waller, et al. (2002). "Five-Level Triage System More Effective Than Three-Level in Tertiary Emergency Department." Journal of Emergency Nursing **28**(5): 395-400.
- Triage First, I. (1998). "Acuity Categorization." The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.
- Triage First, I. (1998). "Advanced Triage - Clinical Subtleties and Differentiation Skills: Part I." The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.
- Triage First, I. (1998). "Advanced Triage - Clinical Subtleties and Differentiation Skills: Part II." The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.
- Triage First, I. (1998). "Advanced Triage - Clinical Subtleties and Differentiation Skills: Part III." The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.
- Triage First, I. (1998). "Conceptual Foundation." The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.

Triage First, I. (1998). "Documentation Lecture and Lab." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (1998). "Effective Patient Throughput." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (1998). "Equilibrium in the ED - Radical Impact and Lasting Change." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (1998). "Mitigating the Anger Cascade." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (1998). "No Questions Asked: Domestic Violence Screening." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (1998). "Systematic Decision Making." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (1998). "The Nature of the Beast." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (1998). "The treacherous two minutes - Psychiatric Triage." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (2001). "Acuity Lab and Debate." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (2001). "Avoiding the Cluster." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (2001). "Use of a Five Acuity Scale." [The Nature of the Beast: Comprehensive Triage and Patient Flow Workshop.](#)

Triage First, I. (2004). "Acuity Lab and Debate." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Advanced Triage (Clinical Expertise) Part 1." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Advanced Triage (Clinical Expertise) Part 2." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Advanced Triage (Clinical Expertise) Part 3." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Determining Acuity and Establishing Standards of Practice." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Implementing a Five-Acuity Category Scale." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Mitigating the Anger Cascade." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Systematic Triage Assessment." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Triage and Initial Care of the Critically Ill or Injured." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Triage Assessment for Victims of Abuse." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Triage Conceptual Foundation." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Triage Critical Thinking Skills." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Triage First Introduction." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Triage Is a Tiger." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

Triage First, I. (2004). "Triage of Psychiatric Presentations." [TRIAGE First Education: A Comprehensive Emergency Department Triage Course.](#)

- Triage First, I. (2004). "Triage Process and Disposition." TRIAGE First EDucation: A Comprehensive Emergency Department Triage Course.
- Triner, W., G. Toma, et al. (2007). "Patient satisfaction as a function of ED pre-visit expectations." Academic Emergency Medicine **14**(5): S149.
- Trochim, W. (2002). Deductive and Inductive Thinking.
- Trossman, S. (2003). "Improving Care for Older Americans." American Journal of Nursing **103**(6): 66-69.
- Trotter, G. (1998). "Against Customer Service." Journal of Emergency Medicine **16**(2): 227-234.
- U.S. Department of Health and Human Services Administration on Children Youth and Families. (2008). "Child Maltreatment 2006." Retrieved 3/9/2009, from <http://www.acf.hhs.gov/programs/cb/pubs/cm06/chapter4.htm#child>.
- U.S. Department of Justice. (2006). "Intimate Partner Violence in the U.S.", from <http://www.ojp.usdoj.gov/bjs/intimate/ipv.htm>.
- United States House of Representatives: Committee on Oversight and Government Reform. (2008). "Hospital Emergency Surge Capacity: not Ready for the "Predictable Surprise"." Retrieved June 1, 2008, from <http://oversight.house.gov/documents/20080505101837.pdf>
- University of Maryland, M. "Acute MI."
- University of Maryland, M. "Aging changes in the heart and blood vessels."
- University of Maryland, M. "Aging changes in the lungs."
- University of Maryland, M. "Aortic dissection. In Conditions and Concerns: Medical Encyclopedia."
- University of Maryland, M. "Snake bite."
- University of Maryland, M. "Spinal cord abscess."
- University of Maryland, M. (2001). "Adolescent depression."
- Update, E. N. A. W. (2003). Final EMTALA Rule Issued. Washington, DC, Ena.
- Upton, D. (2002). "Come health or high water." Nursing Management. Urgent Matters.
- VanBoxel, A. (1995). "Improving the Triage Process." Journal of Emergency Nursing **21**(4): 332-334.
- Varvaro, F. and S. Gesmond (1997). "ED physician house staff response to training on domestic violence." Journal of Emergency Nursing **23**(1): 17-22.
- Veenema, T. (2002). "The Smallpox Vaccine Debate." American Journal of Nursing **102**(9): 33-39.
- Veitenthal, P. (2002). "This Morning." Journal of Emergency Nursing **28**(1): 93.
- Velianoff, G. (2002). "Overcrowding in the emergency department: The health care safety net unravels." Nursing Clinics of North America **37**(1): 59-65.
- Veronesi, J. (2004). "Trauma Nursing - Blunt Chest Injuries." Rn **67**(3): 47-55.
- Viccellio, P., C. Santora, et al. (2006). "Implementation of the Full Capacity Protocol to Relieve Crowding in the Emergency Department: Who is Eligible?" Annals of Emergency Medicine **48**(4): Supplement - 116.
- Vickman, L. (2001). "Burnout in Emergency Medicine." EMedHome.
- Vilke, G. M., A. Marino, et al. (2001). "Estimation of pediatric patient weight by EMT-PS." Journal of Emergency Medicine **21**(2): 125.
- Viner, K., M. Bellino, et al. (2000). "Managed care organization authorization denials: Lack of patient knowledge and timely alternative ambulatory care." Annals of Emergency Medicine **35**(3): 272-276.
- Vonfrolio, L. (2005). "Get Real! End Horizontal Violence." Rn **68**(2): 60.
- Wachter, D., J. Brillman, et al. (1999). "Pediatric Telephone Triage Protocols: Standardized Decisionmaking or a False Sense of Security?" Annals of Emergency Medicine **33**(4): 388-394.
- Wagner, S. (2006). "Staff Retention: From "satisfied" to "engaged"." Nursing Management **37**(3): 24-29.
- Waldrop, R., D. Harper, et al. (1997). "Prospective Assessment of Triage in an Urban Emergency Department." Southern Medical Journal **90**(12): 1208-1211.
- Walker, B. (2004). "Assessing Gastrointestinal Infections." Nursing2004 **34**(5): 48-52.
- Walker, J. (2002). "Massive Transfusion: Don't Stop." Journal of Emergency Nursing **28**(2): 176-178.
- Walker, J. (2004). "Pediatric Influenza and "Universal Respiratory Etiquette": Preparing and Protecting Your Staff and the Public." Journal of Emergency Nursing **30**(4): 367-370.
- Wallen, T. (1999). "Designing a fast track system." Surgical Services Management **5**(2): 37-38.

- Waller, A., S. Hohenhaus, et al. (1996). "Development and validation of an emergency department screening and referral protocol for victims of domestic violence." Annals of Emergency Medicine **27**(6): 754-760.
- Walls, M. (2002). "Orthopedic Trauma." Rn **65**(7): 52,53-56.
- Walls, R. M. (2001). "Dr. Richard Wuerz's Emergency Severity Index." Academy of Emergency Medicine **8**(2): 183-184.
- Walrath, J., R. Tomallo-Bowman, et al. "Emergency Department: Improving Patient Satisfaction." Nursing Economics **22**(2): 71-74.
- Walsh, R. (2001). "An ENA State Council's Triage Course for Experienced and Novice Nurses: Massachusetts' 2-year Experience." Journal of Emergency Nursing **27**(1): 81-84.
- Washington, D. (2004). Commentary: Triage Time Bomb in AHRQ Morbidity & Mortality.
- Washington, D., C. Stevens, et al. (2000). "Safely directing patients to appropriate levels of care: Guideline-driven triage in the emergency service." Annals of Emergency Medicine **36**(1): 15-22 (27 ref).
- Watford, T. (2002). Teaching Like the Master.
- Watson, W. Treatment of Methanol and Ethylene Glycol Toxicity.
- Watson, W., E. Marshall, et al. (1999). "Elderly patients' perceptions of care in the emergency department." Journal of Emergency Nursing **25**(2): 88-92.
- Watts, D. and J. Kokiko (1999). "Air bags and eye injuries: Assessment and treatment for ED patients." Journal of Emergency Nursing **25**(6): 572-574.
- Watts, D. and J. Kokiko (1999). "External pelvic stabilization: Nursing Implication." Journal of Emergency Nursing **25**(1): 65-66.
- Weaver, J. (2002). Preparing for the worst: ED liability in the face of bioterrorism.
- Weichenthal, L. A., S. Manternach, et al. (2008). "The impact of suspension of diversion on an Emergency Medical Service system." Annals of Emergency Medicine **52**(4 (Supplement)): S70 [abstract].
- Weintraub, B., T. Hashemi, et al. (2006). "Creating an Enhanced Triage Area Improves Emergency Department Throughput." Journal of Emergency Nursing **32**(6): 502-505.
- West, T. and S. Pitzer (1997). "Improving Quality While Managing Costs in Emergency Medicine." Journal of Health Care Finance: 17 - 29.
- Wester, P., J. Radberg, et al. (1999). "Factors associated with delayed admission to hospital and in-hospital delays in acute stroke and TIA: A prospective, multicenter study." Stroke **30**(1): 40-48.
- Weymier, R. (2003). "Ideas for Optimizing Your Nursing Staff." Fam Pract Manag **10**(2): 51-52.
- White, H. R. and P. H. Chen (2002). "Problem drinking and intimate partner violence." J Stud Alcohol **63**(2): 205-14.
- White, M. and F. Counselman. (2002). "Troubleshooting Acute Abdominal Pain." Emergency Medicine Retrieved May 13,2006, from <http://www.emedmag.com/html/pre/cov/covers/011502.asp>.
- Whittaker, S. (2003). "From Overtime to Understaffing." American Journal of Nursing **103**(2): 29.
- Williams, A. (2001). "Arrhythmias and Mobility." American Journal of Nursing: 6-19.
- Williams, D. (2000). "Pain in Infants, Children, and Adolescents SIG: Policy Statement on Pediatric Chronic Pain." American Pain Society **10**(3).
- Williams, J. and M. Cooksey (2004). "Navigating the difficulties of delegation." Nursing2004 **34**(9): 32hn12.
- Williams, M. (2001, July 7). "Ten High Leverage Strategies for Improving ED Flow and Cap." from www.emedhome.com.
- Williams, M. (2006, September 19, 2006). "The Ethical Challenges of Elder Abuse - Highlights of the American Geriatrics Society 2006 Annual Scientific Meeting." from http://www.medscape.com/viewprogram/5470_pnt.
- Williams, R. (1996). "The Costs of Visits to Emergency Departments." The New England Journal of Medicine **334**(10): 642-645.
- Williams, R. (1997). "Are emergency departments really the most expensive place of all?" Journal of Emergency Nursing **23**(4): 292-294.

- Williams, R. (2000). "The prudent layperson definition: Will it work for emergency medicine?" Annals of Emergency Medicine **36**(3): 238-240.
- Wilsey, B. L., S. M. Fishman, et al. (2008). "A qualitative study of the barriers to chronic pain management in the ED." American Journal of Emergency Medicine **26**(3): 255-263.
- Wilson, M. (1988). "Setting up and Effective E.D. Triage System." Nursing88: 55 - 56.
- Wilson, M. (2001). "Overcrowding and Other Crises: How Can We Survive." Journal of Emergency Nursing **27**(3): 225-227.
- Wilson, M. (2004). "Pain Management: A Growing Awareness of the Issue." Journal of Emergency Nursing **30**(5): 395.
- Wilson, M. and K. Nguyen (2004). Bursting at the Seams: Improving Patient Flow to Help American Emergency Departments
- Wilson, T. (2006). "Update on Adolescent Immunization: Review of Pertussis and the Efficacy, Safety, and Clinical Use of Vaccines That Contain Tetanus-Diphtheria-Acellular Pertussis." Journal of Pediatric Health Care **20**(4): 229-237.
- Woerschling, J. and A. Snyder (2003). "Earthquakes in El Salvador: A Descriptive Study of Health Concerns in a Rural Community and the Clinical Implications, Part I." Disaster Management & Response **1**(4): 105-109.
- Woerschling, J. and A. Snyder (2004). "Earthquakes in El Salvador: A Descriptive Study of Health Concerns in a Rural Community and the Clinical Implications - Part 2." Disaster Management & Response **2**(1): 10-13.
- Wolcott, B. and W. Bell (1997). "Demand Management: The Future of Triage in Emergency Medicine." Topics in Emergency Medicine **19**(2): 64-72.
- Wolf, L. (2006). "Triage and Early Recognition of Significant Head Injury in the Geriatric Trauma Patient." Journal of Emergency Nursing **32**(4): 357-359.
- Wolf, S., J. Ochoa, et al. (1998). "Seizure Management in Pediatric Patients for the Nineties." Pediatric Annals **27**(10): 653-663.
- Wollman, S. (2003). "Low Back Pain." Nursing2003 **33**(10): 49.
- Woloshynowych, M., R. Davis, et al. (2007). "Communication patterns in a UK emergency department." Annals of Emergency Medicine **50**(4): 407-413.
- Wong, D., M. Hockenberry-Eaton, et al. (2001). Wong's Essentials of Pediatric Nursing, ed. 6. St. Louis.
- Wood, D. (2004). "Five-Level Triage." ED Nurses 2004 Specialty Guide: 24-26.
- Woods, A. (2002). "Anthrax; A new Threat from an ancient microbe." Nursing2002 **32**(1): 44-45.
- Woods, A. (2003). "Depression." Nursing2003 **33**(3): 54-55.
- Woolwich, C. (1999). "Putting the nurse back into triage." Emergency Nurse **7**(5): 8-9.
- Worster, A., N. Gilboy, et al. (2004). "Assessment of inter-observer reliability of two five-level triage and acuity scales: a randomized controlled trial." Canadian Journal of Emergency Medicine **6**(4): 240-245.
- Worthley, M., F. Shrive, et al. (2007). "Prognostic implication of hyperglycemia in myocardial infarction and primary angioplasty." American Journal of Medicine **120**(7): 643, e1-7.
- Wrathall, G. and R. Sinclair (1996). "The Management of Major Trauma." World Federation of Societies of Anaesthesiologists(6): 1-9.
- Wright, E. R., B. Linde, et al. (2003). "The effect of organizational climate on the clinical care of patients with mental health problems." Journal of Emergency Nursing **29**(4): 314-321.
- Wright, J. (1997). "Seven abdominal assessment signs every emergency nurse should know." Journal of Emergency Nursing **23**(5): 446-450.
- Wright, S., M. Decker, et al. (1999). "Incidence of Pertussis Infection in Healthcare Workers." Infection Control and Hospital Epidemiology **20**(2): 120-123.
- Wuerz, R. (2001). "Dr. Richard Wuerz's Emergency Severity Index." Academy of Emergency Medicine **8**(2): 183-184.
- Wuerz, R. (2001). "Emergency Severity Index triage category is associated with six-month survival." Academy of Emergency Medicine **8**(1): 61-64.
- Wuerz, R. C., D. Travers, et al. (2001). "Implementation and refinement of the Emergency Severity Index." Academy of Emergency Medicine **8**(2): 170-176.

- Wuerz, R., C. Fernandes, et al. (1998). "Inconsistency of emergency department triage." Annals of Emergency Medicine **32**(4): 431-435.
- Wuerz, R., L. Milne, et al. (2000). "Reliability and validity of a new five-level triage instrument." Academy of Emergency Medicine **7**(3): 236-242.
- Xiao, Y., S. Schenkel, et al. (2007). "What whiteboards in a trauma center operating suite can teach us about emergency department communication." Annals of Emergency Medicine **50**(4): 387-395.
- Yager, M. (1996). "Right ventricular infarction in the emergency department: A review of pathophysiology, assessment, diagnosis, treatment, and nursing care." Journal of Emergency Nursing **22**(4): 288-292.
- Yam, M. and N. J. Oradell (2000). "Seen but not heard: Battered women's perceptions of the ED experience." Journal of Emergency Nursing **26**(5).
- Yang, H., E. Boie, et al. (2006). "Validity of Emergency Severity Index: The Mayo Clinic Experience." Academic Emergency Medicine **13**(5): supplement - 127.
- Yeh, C., T. Mitchell, et al. (2000). "Preserving America's Health Care Safety Net." American College of Emergency Physicians.
- Yergler, M. (2002). "Emergency: Mass Casualty Nerve Gas Attack." American Journal of Nursing **102**(7): 57-60.
- Yocum, F. (2002). "Documenting for quality patient care." Nursing2002 **32**(8): 58-64.
- Young, N. (2003). "Refugees and Asylum Seekers: Implications for ED Care in Auckland, New Zealand." Journal of Emergency Nursing **29**(4): 337-341.
- Young, W., A. Minnick, et al. (1996). "How Wide Is the Gap in Defining Quality Care?" Jona **26**(5): 15-19.
- Zavotsky, K. and D. Cohen (2003). "'Code Silver:' An EMTALA Compliant Response to Ill or Injured Nonpatients on Hospital Property." Journal of Emergency Nursing **29**(1): 46-48.
- Zavotsky, K., J. Sapienza, et al. (2001). "Nursing Implications for ED Care of Patients Who Have Received Heart Transplants." Journal of Emergency Nursing **27**(1): 33-39.
- Zavotsky, K., P. Mentler, et al. (2004). "A 52-year-old Acyanotic Man With Severe Hypoxia and Profound Metabolic Acidosis Following an Industry Chemical Exposure." Journal of Emergency Nursing **30**(2): 113-116.
- Zeglin, D. (2005). "Brown Recluse Spider Bites." American Journal of Nursing **105**(2): 64-68.
- Ziccardi, J., N. McMillion, et al. (2003). "Psychiatric ED; The role of the RN in a psych ED requires compassion and customer service." Advance for Nurses [www.advance web.com](http://www.advanceweb.com): 31-32.
- Zimmerman, P. (2006). "Cutting-edge Discussions of Management, Policy, and Program Issues in Emergency care." Journal of Emergency Nursing **32**(5): 435-436.
- Zimmermann, P. (1996). "Dressing the part." Journal of Emergency Nursing **22**(4): 267-268.
- Zimmermann, P. (1997). "Customer service run amok." Journal of Emergency Nursing **23**(6): 514-515.
- Zimmermann, P. (1997). "Our hospital is planning to hire a consultant. Any advice for my role in the process (Managers Forum)." Journal of Emergency Nursing **23**(6): 634-636.
- Zimmermann, P. (1998). "Enhancing Patient Flow." Journal of Emergency Nursing **24**(1): 74-75.
- Zimmermann, P. (1998). "Improving Patient Flow Through Triage." Journal of Emergency Nursing **24**(2): 183-185.
- Zimmermann, P. (1998). "Screening for Domestic Violence; Promoting ED nursing/recruiting nurses into the ED; ED design and construction (Managers Forum)." Journal of Emergency Nursing **24**(6): 581-595.
- Zimmermann, P. (1999). "Decreasing the Length of Stay, Customer Satisfaction (Managers Forum)." Journal of Emergency Nursing **25**(1): 45-51.
- Zimmermann, P. (1999). "EMTALA; Patient Information Brochure; Using a Consultant (Managers Forum)." Journal of Emergency Nursing **25**(6): 541-546.
- Zimmermann, P. (1999). "Planning a successful continuing education program: Pearls of Wsdom." Journal of Emergency Nursing **25**(4): 324-326.
- Zimmermann, P. (1999). "Staffing Standards; Eliminating Ambulance Diversions (Managers Forum)." Journal of Emergency Nursing **25**(3): 216-227.
- Zimmermann, P. (1999). "Telephone Triage; Registered Nurse Turnover (Managers Forum)." Journal of Emergency Nursing **25**(4): 311-313.

- Zimmermann, P. (2000). "Hospital Physicians; Restraint Monitoring; Rewards/ Morale Boosters; Isolating Infectious Diseases (Managers Forum)." Journal of Emergency Nursing **26**(1): 58-64.
- Zimmermann, P. (2001). "The case for a universal, valid, reliable 5-tier triage acuity scale for US Emergency Departments." Journal of Emergency Nursing **27**(3): 246-254.
- Zimmermann, P. (2001). "Two-tier Triage (Mangers Forum)." Journal of Emergency Nursing **27**(3): 286-289.
- Zimmermann, P. (2002). "Cutting-edge Discussions of Management, Policy, and Program Issues lin Emergency Care (Managers Forum)." Journal of Emergency Nursing **28**(3): 244-251.
- Zimmermann, P. (2002). "Guiding Principles at Triage: Advice for New Triage Nurses." Journal of Emergency Nursing **28**(1): 24-33.
- Zimmermann, P. (2002). "JCAHO Pain Management Standards." Journal of Emergency Nursing **28**(2): 155-156.
- Zimmermann, P. (2002). "Justifying Nurse Staffing; Pain Control for "Drug Seekers"; New Nurses Leaving (Managers Forum)." Journal of Emergency Nursing **28**(4): 338-346.
- Zimmermann, P. (2002). "Officer Firearms in the ED: Providing Telephone Medical Advice; New Employees Sabotaging Themselves (Managers Forum)." Journal of Emergency Nursing **28**(5): 453-462.
- Zimmermann, P. (2002). "Patient Confidentiality in Triage (Manager's Forum)." Journal of Emergency Nursing **28**(4): 341-342.
- Zimmermann, P. (2002). "Triage and Differential Diagnosis of Patients With Headaches, Dizziness, Low Back Pain, and Rashes: A Basic Primer." Journal of Emergency Nursing **28**(3): 209-215.
- Zimmermann, P. (2002). "Unique Scheduling Patterns (Managers Forum)." Journal of Emergency Nursing **28**(1): 61-62.
- Zimmermann, P. (2003). "Cutting-edge Discussions of Management, Policy, and Program Issues in Emergency Care - (Managers Forum)." Journal of Emergency Nursing **29**(2): 157-158.
- Zimmermann, P. (2003). "Cutting-edge Discussions of Management, Policy, and Program Issues in Emergency Care (Manager's Forum)." Journal of Emergency Nursing **29**(3): 269-280.
- Zimmermann, P. (2003). "Cutting-edge Discussions of Management, Policy, and Program Issues in Emergency Care (Managers Forum)." Journal of Emergency Nursing **29**(4): 356-365.
- Zimmermann, P. (2003). "Cutting-edge Discussions of Management, Policy, and Program Issues in Emergency Care (Managers Forum)." Journal of Emergency Nursing **29**(5): 463-470.
- Zimmermann, P. (2003). "Discerning Interview Questions (Managers Forum)." Journal of Emergency Nursing **29**(1): 62-63.
- Zimmermann, P. (2003). "ED Remodeling: Lessons Learned (Manager's Forum)." Journal of Emergency Nursing **29**(1): 60-62.
- Zimmermann, P. (2003). "Staff Turnover (Managers Forum)." Journal of Emergency Medicine **29**(2): 161-162.
- Zimmermann, P. (2003). "Tricks for the ED Trade." Journal of Emergency Nursing **29**(5): 453-458.
- Zimmermann, P. (2004). "Cutting-edge Discussions of Management, Policy, and Program Issues in Emergency Care (Managers Forum)." Journal of Emergency Nursing **30**(4): 351-360.
- Zimmermann, P. (2004). "Expedited Medical Screening Examinations (Manager's Forum)." Journal of Emergency Nursing **30**(6): 560.
- Zimmermann, P. (2004). "Improving Trauma Services; Triage Protocols; Perks for RN Longevity (Managers Forum)." Journal of Emergency Nursing **29**(6): 555-562.
- Zimmermann, P. (2004). "LPNs and Fast-Track Staffing; Standing Orders for Analgesics in Triage (Managers Forum)." Journal of Emergency Nursing **30**(3): 259-269.
- Zimmermann, P. (2004). "Nurse-initiated Pain Relief Protocols (Manager's Forum)." Journal of Emergency Nursing **30**(6): 560-561.
- Zimmermann, P. (2004). "Secret Shoppers in the Emergency Department (Manager's Forum)." Journal of Emergency Nursing **30**(6): 559-560.
- Zimmermann, P. (2004). "Tips for Managing Pain More Effectively." Journal of Emergency Nursing **30**(5): 470-472.

- Zimmermann, P. (2004). "Triage Technician to Help with Waiting Room Reassessment." Journal of Emergency Nursing **30**(6): 562.
- Zimmermann, P. (2004). "Using Protocols at Triage." Journal of Emergency Nursing **30**(6): 562-563.
- Zimmermann, P. (2004). "Waiting Room Etiquette (Managers Forum)." Journal of Emergency Nursing **30**(5): 487-488.
- Zimmermann, P. (2005). "Preventing ED Backup." Journal of Emergency Nursing **31**(1): 91-93.
- Zimmermann, P. and B. Pierce (1999). "Handling elevated alcohol levels of "known" alcoholics; Guard Dogs; Nightwork; Improving Staff communication (Mangers Forum)." Journal of Emergency Nursing **25**(2): 142-147.
- Zimmermann, P. and R. Herr (2006). Triage Nursing Secrets. St. Louis, MO, Mosby; Elsevier.
- Zimmermann, P. G. (2001). "250 - Yard Rule (Managers Forum)." Journal of Emergency Nursing **27**(6): 583-587.
- Zoltowski, C., L. Rose, et al. (1998). "Justifying an observation unit." Journal of Emergency Nursing **24**(5): 436-438.
- Zorb, S. (2002). "Transplantation offers hope." Rn **65**(9): 66-68.
- Zwemer, F., Jr. (2000). "Emergency department overcrowding." Annals of Emergency Medicine **36**(3): 279-280.