

## **Triage First Education – Agenda – Two-Day Live Course + Online Education**

- Online Pretest Prior to Live Workshop
- Two-Day Live Workshop:

### **Day 1**

0800-0830 – Breakfast and Registration  
0830-0845 – **Triage First Introduction**  
0845-0945 – **Triage Conceptual Foundation**  
0945-1000 – Break  
1000-1130 – **Triage Critical Thinking Skills**  
1130-1230 – Lunch  
1230-1400 – **Triage Process – Part I**  
1400-1415 – Break  
1415-1445 – **Triage Process – Part II**  
1445-1615 – **Triage Is a Tiger** – Caregiver and Patient Satisfaction

### **Day 2**

0800-0945 – **ESI or CTAS Part I**  
0945-1000 – Break  
1000-1100 – **ESI or CTAS Part II**  
1100-1130 – **ESI or CTAS Part III – Multiple-Case Presentation**  
1130-1230 – Lunch  
1230-1330 – **Systematic Triage Assessment**  
1330-1415 – **Mitigating the Anger Cascade: Triaging Potentially Violent Presentations**  
1415-1430 – Break  
1430-1500 – **Triage and Initial Care of the Critically Ill or Injured**  
1500-1545 – **Triage of Psychiatric Presentations**  
1545-1615 – **Triage Assessment for Victims of Abuse**  
1615-1630 – **Discussion and Closing Remarks**

### **Online Education**

- Online Post-Test covering Two-Day Live Workshop
- Online training in CTAS (Canadian) or ESI triage acuity scales
- Online Triage Clinical Expertise Module (Adult and Pediatric)
  - Alternative Online Module: Pediatric-Focused Triage Clinical Expertise

Note: Online education is completed on home or work computer in the two months following the live workshop